

Clerk: Lisa Antrobus
Telephone: 01803 207013
E-mail address: governance.support@torbay.gov.uk
Date: Friday, 06 January 2023

Governance Support
Town Hall
Castle Circus
Torquay
TQ1 3DR

Dear Member

CABINET - TUESDAY, 10 JANUARY 2023

I am now able to enclose, for consideration at the Tuesday, 10 January 2023 meeting of the Cabinet, the following reports that were unavailable when the agenda was printed.

Agenda No	Item	Page
9.	Future High Streets Fund - Torbay Road	(Pages 2 - 66)

Yours sincerely

Lisa Antrobus
Clerk

Meeting: Cabinet

Date: 10th January 2023

Wards Affected: Roundham with Hyde

Report Title: Future High Streets - Torbay Road

Cabinet Member Contact Details: Cllr Swithin Long, Cabinet member for Regeneration, Housing and Tourism, swithin.long@torbay.gov.uk

Director/Assistant Director Contact Details: Alan Denby, Divisional Director Economy, Environment & Infrastructure

1. Purpose of Report

- 1.1 Following the award of Future High Streets Fund grant the Council has been taking forward the development of projects and, with partners at Paignton Picture House Trust, delivering the first Future High Street Fund project. The Future High Street Fund (FHSF) programme is intended to bring about infrastructure improvements, increase town centre living and an enhanced cultural offer in Paignton.
- 1.2 One of the projects is intended to enhance the visitor experience on Torbay Road and encourage investment in and diversification of commercial space along with encouraging active travel. The project was revised earlier in the year to include pedestrianisation which has been trialled over the period from October 2022. This report provides preliminary feedback from traders on Torbay Road and the wider community from the Council's Your Say engagement site.

2. Reason for Proposal and its benefits

We want Torbay and its residents to thrive.

We want Torbay to be a place where we have turned the tide on poverty and tackled inequalities; where our children and older people will have high aspirations and where there are quality jobs, good pay, and affordable housing for our residents.

We want Torbay to be the premier resort in the UK, with a vibrant arts and cultural offer for our residents and visitors to enjoy; where our built and natural environment is celebrated and where we play our part in addressing the climate change emergency.

- 2.1 The proposal in this report helps deliver this ambition by supporting town centre renewal and delivery of the thriving economy theme of the community plan. The project links to a similar public realm improvement project proposed for Station Square which, together, connect the Crossways and Victoria Square sites better.

The FHSF bid identified improvements to the street scene on Torbay Road which were expected to include signage, lighting, seating and other more general improvements. Feedback from community representatives was that Torbay Road should be pedestrianised. In the spring of 2022 there were two consultations held, by the Paignton and Preston Community Partnership and by the Council, which indicated that there was broad support for pedestrianisation.

- 2.2 Following the consultation, the project team revised the plans which were being developed to incorporate pedestrianisation. It was intended to deliver a trial of the pedestrianisation in the summer of 2022 however a variety of challenges prevented this from taking place. The trial could not easily have been delayed until the summer of 2023 without a potentially significant impact to the overall FHSF programme. This is because the FHSF grant is expected to be spent by the summer of 2024 and delaying the trial till 2023 with the consequential impacts on design and procurement for the Torbay Road project and the linked Station Square project meant that the decision was made to trial the works from October 2022.
- 2.3 The Council undertook that it would continually review the feedback on the trial, intended to run till the end of March 2023, to allow for the impact of the pedestrianisation to be considered. The detail of the feedback is set out in the supporting information for this report but in summary the Council has engaged through its Your Say Torbay website with traders on Torbay Road and the wider community alongside meetings with traders, community representatives and use of other data to assess the impact of the scheme thus far.
- 2.4 This report sees that there are four options for the Council which are;
- i. Immediately revert to non-pedestrianisation of the Road
 - ii. Revise the scheme for partial pedestrianisation of Torbay Road (Queens Road to level crossing/Station Square)
 - iii. Revise the scheme for one way traffic west bound from Esplanade
 - iv. Maintain the trial as is till March 2023
- 2.5 It is recommended that the second option, that of a revision to the trial to allow for partial pedestrianisation of Torbay Road from Queens Road to Station Square is pursued.
- 2.6 The reason for this recommendation is to allow for a limited pedestrianisation of Torbay Road which supports the views expressed in the spring 2022 consultation and which continue to be set out through the Your Say feedback. This option also respects feedback received from traders and limits further redesign and delay to the implementation of the Station Square public realm improvements.

3. Recommendation(s) / Proposed Decision

- (i) That the Divisional Director Economy, Environment & Infrastructure be instructed to revise the trial of the Torbay Road Future High Street Fund project to allow for a partial pedestrianisation of Torbay Road between Queens Road and Station Square, Paignton.

Appendices

Appendix 1: Your Say Torbay – Pedestrianisation of Torbay Road, Paignton
Appendix 2; Torbay Road Traders survey

Background Documents

Supporting Information

1. Introduction

- 1.1 Torbay Road was identified in the Future High Street Fund (FHSF) bid as a key street in Paignton town centre connecting the beach and Paignton Green to the remainder of the town and, in combination with Station Square, as being important in setting the sense of place for people in the area.
- 1.2 The FHSF bid identified improvements to the street scene which were expected to include signage, lighting, seating and other more general improvements. Feedback from community representatives notably the Paignton and Preston Community Partnership was that Torbay Road should be pedestrianised. There were two consultations held in early 2022 by the Community Partnership and the Council which indicated that there is support for pedestrianisation.
- 1.3 There was an expectation that the required trial would take place over the summer of 2022 but for assorted reasons the trial did not take place until the autumn with the trial beginning at the start of October 2022.
- 1.4 The Council has undertaken to keep the impact of the trial under review through various mechanisms but is being strongly encouraged by some of the traders on Torbay Road to reverse the trial and reintroduce traffic to the space. The calls from the traders have been echoed by some online and through petitions.
- 1.5 There have been some initial teething challenges around health and safety and general access but these appear to have been largely settled in recent weeks as the community has become accustomed to the changes but need to be kept under review. October half term saw a "Spaces to Thrive" event delivered by the Council and 17 December 2022 also saw activity, organised by the traders association, in the road.
- 1.6 All of the comments received via the Council's Your Say Torbay webpages are appended to the report. These show a mixed picture of comments with some commenting very clearly that the trial is working and encouraging its continuance. Others are vehemently against the trial and believe that it will result in the street failing. One comment "The idea to pedestrianize Torbay Road is a good one - if it were supported by better road infrastructure, which it is not." has been supported by several others and may be a good summary of the issues. There were 3000 visits to the Your Say Torbay webpage on Torbay Road. The page included a poll asking "If you have visited Torbay Road since 3rd October have you enjoyed the extra space and traffic free environment?" 70.6% of people answered yes with 323 people voting in that poll.
- 1.7 A separate, traders only, survey received responses from 49 businesses, 22 of whom did not contribute to the February consultation. The survey shows that 13 of the 49 businesses are saying that trade has remained the same, one has reported an improvement with the remaining 33 reporting declining trade. The survey offers some comments from respondents on whether that is driven by wider economic factors. The survey also shows that, before the trial was implemented, 27 of respondents did not typically promote and advertise their business as they relied on footfall and, that since the trial was implemented, 23 of the businesses have made

no to change how they promote and advertise their business. 17 of the businesses responding do not subscribe to the Paignton projects newsletter.

1.8 There is a divide with some traders making stark predictions of closures and job losses and calling for an immediate reopening but one trader commented “I believe the trial has broadly been a success, because of the unusually high numbers of visitors to the region at the end of last year it is not appropriate to make any comparisons to 2021 (not to mention the impact this year of 10%+ inflation.) I can confirm that our revenue is up versus 2019 (the last meaningful comparison.)”.

1.9 The Council’s car parking figures for the town centre off street car parks are:

Car park	2022/23	2019/20
Colin Road	£4,437	£2,589
Crown & Anchor	£12,397	£7,479
Great Western	£48,274	£38,159
Roundham	£3,719	£1,512
Station Lane	£14,673	£7,804
Victoria	£26,795	£33,017
Total	£110,296	£90,559

1.10 On street parking income at Adelphi Road, Eastern Esplanade, Hyde Dendy and Queens Road is also higher than for 2019/20 which is the comparator year in line with the main comparison of car parks given that 2021/22 was exceptional. It appears that only Victoria Centre off street is showing a reduction in parking income. When corroborated by ticket sales the income figures suggest that at least in October and November 2022, there has been a comparable level of visitors and footfall in the town centre. The Council could have assumed a greater role in delivering or facilitating more events but in the absence of a town centre management function or a larger events team there needs to be careful consideration about how an events programme could be delivered and where the resources would come from to be able to deliver this.

1.11 Footfall data for Paignton Town Centre from September through to October and then November 2022 suggests that footfall of circa 210,000 in Paignton town centre in September grew to a year high figure in October of 328,000 before falling to 192,000 for November. The November figure is higher than the footfall figures reported for May, June and July. This suggests that, while there was a significant drop off from October, when the trial began, to November, the footfall experienced in November is not the lowest in the year. As a percentage of all footfall in Paignton town centre, Torbay Road received 47% of all footfall in October falling to 24% in November.

1.12 National footfall data, from Springboard, highlights that footfall continues to sit below pre pandemic levels with footfall down by 12.4% in November 2022 compared to November 2019. Springboard also predicted that December would be quieter following Black Friday. National trends and the cost of living challenges

facing communities are likely to have an impact on disposable economy in a place like Torbay.

- 1.13 We have received comments from a local commercial agent on the pedestrianisation and its impact on interest in units on Torbay Road noting that three operators (all fast food or confectionary) who have withdrawn interest have cited pedestrianisation as the reason. This is partly, though, down to their business models being around drive up and collect/courier delivery which brings problems in respect of parking enforcement. The agent indicated underlying concerns from some existing traders over deliveries and access which the project team has attempted to address in the design of the scheme with additional loading bays.
- 1.14 The pedestrianisation trial has required an experimental traffic order. There is a legal/statutory requirement of a 6-month consultation period where, as the concept of an experimental order is that the outcome is unknown, the scheme must be in place for a minimum six-month period to allow members of the public to submit comments, suggestions, or objections in relation to it.
- 1.15 There are conditions which allow for an order to be modified under Section 10(2) of the "Road Traffic Regulation Act 1984" which confirms that experimental orders may be modified, only after consulting with the police, to preserve or improve the amenities of the area through which any road affected by the order runs.

2. Options under consideration

- 2.1 There are four options open to the Council summarised below;

<u>1. Revert to the original (open up Torbay Road)</u>
<p>We can revert the entire scheme back to its original state with no regulatory requirements needed. This would require placing an advert to revoke the order. There would be abortive costs and disruption of putting the scheme back to its original form and removing the street furniture etc. There would be a requirement to take a stage back on the Station Square public realm scheme which would increase costs and delay that work starting.</p> <p>Option likely to be favoured by some traders but community representatives and some respondents to the survey make clear that this would be seen as the wrong move by some.</p>
<u>2. Partial pedestrianisation (Queens Road to Level crossing)</u>
<p>This would allow traffic onto Torbay Road from the Esplanade and provide options to turn at the Queens Road/Garfield Road junction. The option appears to have support from more traders and some community representatives. If we wanted to amend parts of the scheme, then this would constitute a modification to the experimental traffic order and may restart the clock on the minimum period of six months consultation.</p>
<u>3. One way traffic west bound</u>

This would allow one way traffic onto Torbay Road from the Esplanade along the full length of Torbay Road. It would require a redesign of the Station Square scheme which is predicated on some form of pedestrianisation in that space. Similar comments to the option B would apply in respect on the traffic order.

4. Maintain trial until March 2023

Maintenance of the trial as is would allow for the six month period originally envisaged to conclude and for fuller information to be collected but along with option A seems more likely to prolong and intensify the public debate on this issue.

3. Financial Opportunities and Implications

- 3.1 There are likely to be some abortive costs that will absorb more of the FHSF grant from any of the above other than option 4. This is because option 1 and 3 require redesign of Station Square scheme currently nearing completion of Stage 4 which would increase costs and delay implementation. Option 2 will require expenditure to change the layout of the trial.
- 3.2 Removing the pedestrianisation and allowing traffic back on the length of Torbay Road would protect the Council's off street car parking income in this area.

4. Legal Implications

- 4.1 There are no legal implications from the decision that Cabinet is being asked to make. As the project develops and delivery options become clear there may be legal implications which will be addressed as they arise.

5. Engagement and Consultation

- 5.1 There has been engagement with traders on Torbay Road and the wider community and the Council continues to meet with Community representatives. Details of the findings from the engagement and consultation activity are included within the body of this report.

6. Purchasing or Hiring of Goods and/or Services

- 6.1 No implications.

7. Tackling Climate Change

- 7.1 Pedestrianisation, albeit partial, will support healthier lifestyles through more walking and cycling.

8. Associated Risks

- 8.1 The key risk of not implementing the decision relates to the foregone economic and financial benefits of the projects.

8.2 For the project continued uncertainty over the direction means that there is a risk of delay and cost increase to this project and the wider programme.

Equality Impacts

9.	Identify the potential positive and negative impacts on specific groups			
		Positive Impact	Negative Impact & Mitigating Actions	Neutral Impact
	Older or younger people			No differential impact
	People with caring Responsibilities			No differential impact
	People with a disability	Full or partial pedestrianisation creates more circulation space which can have a positive impact on those who are blind or partially sighted.	Full or partial pedestrianisation can have a negative impact on those with mobility issues if it impacts on the ability to access the space and facilities.	
	Women or men			No differential impact
	People who are Black or from a minority ethnic background (BME) <i>(Please note Gypsies / Roma are within this community)</i>			No differential impact
	Religion or belief (including lack of belief)			No differential impact
	People who are lesbian, gay or bisexual			No differential impact
	People who are transgendered			No differential impact

	People who are in a marriage or civil partnership			No differential impact
	Women who are pregnant / on maternity leave			No differential impact
	Socio-economic impacts (Including impact on child poverty issues and deprivation)	Delivery of the project is expected to increase the level of investment in Paignton and to reinvigorate the town centre. The Council's adoption of wealth building and social value principles will see the procurement of works contracts used to get the maximum local benefit.		
	Public Health impacts (How will your proposal impact on the general health of the population of Torbay)	One of the aims of the project was to increase the active travel opportunities in Torbay which will have a positive impact on the general health of the population of Torbay.		
10..	Cumulative Council Impact (proposed changes elsewhere which might worsen the impacts identified above)			
11.	Cumulative Community Impacts (proposed changes within the wider community (inc the public sector) which might worsen the impacts identified above)			

Project Report

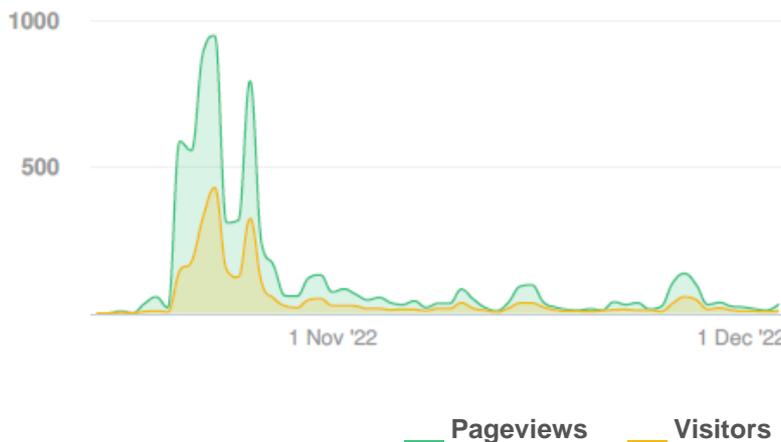
19 July 2022 - 07 December 2022

Your Say Torbay

Pedestrianisation of Torbay Road, Paignton



Visitors Summary

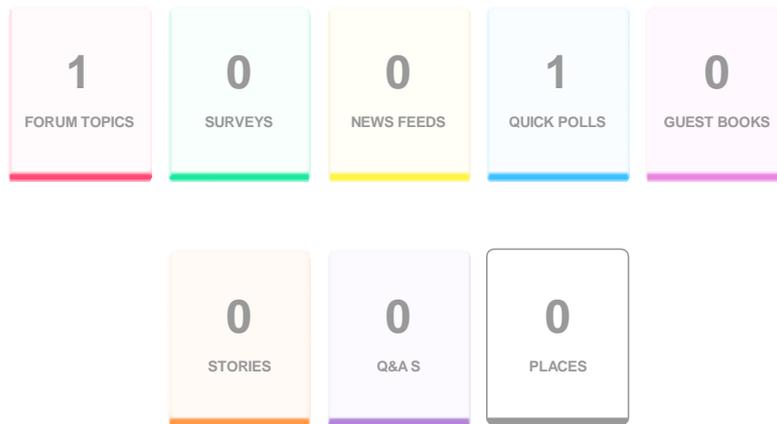


Highlights



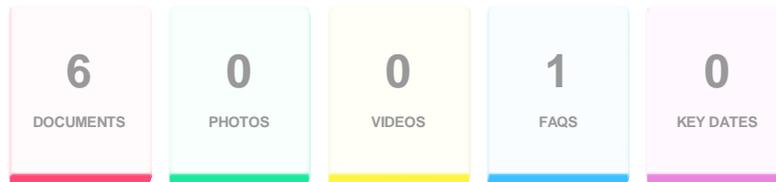
Aware Participants		Engaged Participants			
2,108		345			
Aware Actions Performed	Participants	Engaged Actions Performed			
Visited a Project or Tool Page	2,108	Registered	Unverified	Anonymous	
Informed Participants	762	Contributed on Forums	134	0	0
Informed Actions Performed	Participants	Participated in Surveys	0	0	0
Viewed a video	0	Contributed to Newsfeeds	0	0	0
Viewed a photo	0	Participated in Quick Polls	323	0	0
Downloaded a document	30	Posted on Guestbooks	0	0	0
Visited the Key Dates page	4	Contributed to Stories	0	0	0
Visited an FAQ list Page	173	Asked Questions	0	0	0
Visited Instagram Page	0	Placed Pins on Places	0	0	0
Visited Multiple Project Pages	248	Contributed to Ideas	23	0	0
Contributed to a tool (engaged)	345				

ENGAGEMENT TOOLS SUMMARY



Tool Type	Engagement Tool Name	Tool Status	Visitors	Contributors		
				Registered	Unverified	Anonymous
Forum Topic	Do you have any comments about the trial scheme?	Published	514	134	0	0
Quick Poll	If you have visited Torbay Road since Monday 3 October, h...	Published	566	323	0	0
Ideas	Events and activities you'd like to see in Torbay Road	Published	41	23	0	0

INFORMATION WIDGET SUMMARY



Widget Type	Engagement Tool Name	Visitors	Views/Downloads
Faqs	faqs	173	192
Document	Paignton Masterplan	12	12
Document	Torbay Road movement map	9	9
Document	Local Plan 2012-2030	6	6
Document	Information and guidance for businesses and all users of Torbay Road	4	4
Document	Outcome of public consultation	2	2
Document	Paignton Neighbourhood Plan	1	1
Key Dates	Key Date	4	4

FORUM TOPIC

Do you have any comments about the trial scheme?

Visitors	514	Contributors	134	CONTRIBUTIONS	1821
14 October 22	M	E	It would be great to see some extra seating in the new space created for people!		
	AGREES	DISAGREES	REPLIES		
	8	5	1		
14 October 22	M	E	I'd like to see some more thought into how people on cycles of all types - e.g. Cargo Bikes etc. - can access Torbay Road from Hyde Road, Victoria Street and Paignton Station.		
	AGREES	DISAGREES	REPLIES		
	3	2	0		
14 October 22	M	E	I'd like to see the concrete lego blocks given a colourful makeover - maybe in collaboration with designs created by local residents and schools?		
	AGREES	DISAGREES	REPLIES		
	8	11	2		
14 October 22	M	E	I'd like to see some cycle parking!		
	AGREES	DISAGREES	REPLIES		
	4	2	1		
17 October 22	C	S	I am not an advocate of the closure which has now made Paignton town somewhere to avoid going to in a car and seek somewhere else to go instead. Closing a lane in Hyde Road has added significant congestion and most likely in turn an increase to traffic pollution levels on that road. This has resulted in many local people taking routes to actively avoid Paignton town centre diverting traffic onto other roads that were not intended to have those traffic volumes like Crown and Anchor Way and more traffic at the roundabout turning right from Whitstone Road onto Dartmouth Road adding to congestion there. Unfortunately those who just use private cars as transportation for which there are quite a few will silently feel they've had no choice but to stop going to businesses they used to visit in Hyde Road, Torbay Road and possibly the rest of Paignton town shops diverting us to seek things elsewhere.		
	AGREES	DISAGREES	REPLIES		
	17	6	1		

FORUM TOPIC

Do you have any comments about the trial scheme?

17 October 22			I think the scheme is a good idea and it has made Torbay Road a lot more pleasant to walk down. I have enjoyed sitting in my favourite cafe without traffic pollution and noise . I live in Paignton and enjoy walking down to town. Torbay Road was a place I avoided most of the time because of the crowded pavements and the cars who don't like to let you cross.
AGREES	DISAGREES	REPLIES	
11	12	1	
17 October 22			Good idea!
AGREES	DISAGREES	REPLIES	
1	2	0	
17 October 22			Definitely needs seating and more planting!
AGREES	DISAGREES	REPLIES	
6	3	0	
17 October 22			I disagree I'm local and I think this has made the town centre more appealing. We need to make the town more appealing all year round and this part of it. Why not walk into town and explore? You will discover more of the great local businesses Paignton has to offer rather than driving past!
AGREES	DISAGREES	REPLIES	
11	16	2	
17 October 22			A most distasteful and derogatory future vision of an historic seaside road, by people with a personal agenda who see fit to destroy Paignton. This will increase congestion, negatively affect local residents/motorists, deprive local businesses of essential revenue and threaten the jobs of local workers. This time, 007 is shaken and stirred!
AGREES	DISAGREES	REPLIES	
7	3	0	
17 October 22			And where on earth will I be able to park the Aston Martin? In that run down car park smelling of drug addicts urine? I don't think so. I shall motor elsewhere in it.
AGREES	DISAGREES	REPLIES	
3	4	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

17 October 22			<p>(I can't see anywhere to give feedback apart from here). I am very concerned about the remaining traffic links to the sea front. Cars are now shared across fewer roads, which will make them all busier. Lower Polsham Road (especially the lower portion) is not well suited to large volumes of traffic and its junction with Esplanade Road isn't safe enough to cope with an increase in cars. More relevant is the next rail crossing point that will be used by drivers (locals and tourists) who have just realised they can't turn down Torbay Road: drivers will turn into Station Lane, which narrows as it goes, before taking the slight-uphill, quite-blind left turn immediately onto Sands Road Level Crossing. Those who don't turn left at the Library will use Dartmouth Road then Sands Road (exacerbating the blind corner issue) or Dartmouth Road then Roundham/Whitstone Road (adding traffic to the Sands Road mini roundabout backing up traffic joining from the Level Crossing). Alternatively, drivers will use Preston's Manor Road and then drive all the way back to Paignton Beach, making Preston busier. The idea to pedestrianise Torbay Road is a good one - if it were supported by better road infrastructure, which it is not.</p>
N C			
AGREES	DISAGREES	REPLIES	
10	2	0	
18 October 22			<p>The comment "The idea to pedestrianise Torbay Road is a good one - if it were supported by better road infrastructure, which it is not." is just about perfect. Most of the initial survey seems to have been taken from "Visitors" who do not live here. Sure, we would all like the "Cafe Culture" that we have had on our Mediterranean Holidays, but unless you move Paignton 1000 miles South, despite global warming, we just don't have the climate for it. There are lots of proposed developments for the Seafront, which is often populated with a Fairground at many times of the year, but thanks to the sea on one side and the Railway through the middle of the town, we do not have the road infrastructure to get large and oversized lorries to the front. Ultra High sided vehicles such as Cranes cannot go underneath the railway arches from Manor Corner or Lower Polsham, and any long articulated vehicles would struggle with the steep incline over the railway just past the Dartmouth Road roundabout, irrespective of which way they approached it. For the traders, I feel sorry though as they cannot dictate to their suppliers such a small window of time for their deliveries, as couriers have many drops to do and cannot design a new route just to suit the Council here. The physical location and lack of suitable 360 degree road access (for all types of vehicle) means that this will never work.</p>
D D			
AGREES	DISAGREES	REPLIES	
11	3	0	
18 October 22			<p>Instead of a scheme that blocks traffic 24/7 365 days a year, why not install a vehicle barrier at either end so that we could then plan a few days a week during peak times when events, markets and other social activities could take place. This would mean that for the rest of the year the road could be used as normal and access given to large vehicles that required it. Not many will be sitting outside with their coffee during Nov/Dec/Jan/Feb/Mar/Apr will they? A simple barrier would also be a lot cheaper to the taxpayer than the lego blocks and road markings taking place.</p>
D D			
AGREES	DISAGREES	REPLIES	
6	5	0	
18 October 22			<p>I'm definitely visiting a lot more frequently now there are (almost) no cars on it. It's wonderful and peaceful and people friendly.</p>
M E			
AGREES	DISAGREES	REPLIES	
6	10	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

18 October 22			Queen St has no entry signs at both ends how are we supposed to enter it?Plus you have removed the motorcycle parking from Queen St as well as Torbay Road drastically reducing motorcycle spaces. These are now limited to the prom ,which have cars parked in them half the time and palace avenue which only has room for 3 or 4 bikes.The bus station has a 3 hour limit which is not good for me and victoria multi story is unsafe and is filthy. Very bad planning and terrible idea. This will be reducing my trips to psignton
M	m		
AGREES	DISAGREES	REPLIES	
10	0	0	
18 October 22			Absolutely ridiculous idea, my wife has a disability and now we can't park down there to visit cafes and shops, traffic is now horrendous because of the closed road.
M			
AGREES	DISAGREES	REPLIES	
11	1	0	
18 October 22			This was a total unplanned mess, road closed off, no signs, diversions in place, Adelphi Rd is now a rat run, no owners were contacted by council before, property prices have dropped, now not a quite street, Hyde Rd is just a traffic jam at peak times because of lane restrictions, and the council spent 3 million on this, disgusting
S			
AGREES	DISAGREES	REPLIES	
13	0	0	
19 October 22			Absolutely ridiculous, I live on Torbay Road, I'm a single mum, I have mental health issues, I also have a baby and a pram which I have to carry up 2 flights of stairs to get to my flat. I now have to park further away, can't do any shopping, it's making me not leave the house!
E	W		
AGREES	DISAGREES	REPLIES	
9	0	0	
19 October 22			Having a business on Torbay Road I can see the detrimental impact this is having on business.The further down the road you go the more impact it is having.It would seem that at cafes have lost a lot of their early morning trade.so just some ideas1/ could parking be allowed before 10.00am between queen's Rd and seafront2/ Free parking along Queens Rd up to 10.00am3/Maybe having the whole Rd closed doesn't work.Reopen from queen's Rd to seafront.This allows easier traffic flow around town.Gets rid of the crossing Queens rd/Garfield Rd which is a dangerous point and both pedestrians and vehicles think they have right of way.4/Markets and events must be planned to attract local people back to the area.
G			
AGREES	DISAGREES	REPLIES	
8	0	1	
19 October 22			I won't lie, I was all for this but since we found out that we'll be losing parking in both the side roads (Queens Park Road) for disabled bays, where are the residents going to park that live there.My wife goes to work at 4am and is now expected to walk God knows wherever the car is and not safe at that time of morning. I feel there has been no consideration for residents. Also now the one way system in Queens Park as well is not clever as you can only park with the drivers side up against the wall so would have to climb out the passenger side which is practically impossible for most people. Before this pedestrianised happened, there were only ever 2 disabled bay by grand Central. Now there are more disabled bays in Queens Road which is great for disabled drivers but please have a thought for us residents and leave Queens Park side roads alone.Thank you
I			
AGREES	DISAGREES	REPLIES	
10	0	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

19 October 22			<p>No consideration for residents or businesses. I can no longer park outside my property to get to work early in the morning. Furthermore we have lost residential parking by the bowling green to loading spaces and motorcycle spaces. Finding parking means continually travelling around the world longest one way system. I can't drop off my shopping so have to carry all my families food shopping from Queens Street. Whilst leaving my children in the car. I have no idea why you think it's a good idea to block off all the parking if you can load between 6pm and 10am. You can't load if you can't park. This entire issue could have been solved faster and cost effectively if you just stopped sitting in your counting tower handing out pavement licences. The pavements are huge and designed for heavy footfall if all the products were back in the shops where they belong. It is not a pedestrianised area it's a race track for cyclists. Between cycle lanes and giant Lego bricks and giant plant pots I fail to see what extra space there is for anyone on foot. Badly designed, badly implemented and complete lack of consideration for residents who were never consulted.</p>
H m			
AGREES	DISAGREES	REPLIES	
15	0	0	
19 October 22			<p>In principle I think this is a very good idea. Paignton town centre is not a great place to visit, so drastic change like this is needed. That said, it needs to cater for those that absolutely have to drive and park. Right now it is more pleasant to visit Torbay Road than it was, with no traffic, but far more needs to be done to make it a nice experience. It currently looks very much like a temporary arrangement with those awful plastic poles all down the road, with massive concrete blocks - this is just plain ugly.</p>
M J			
AGREES	DISAGREES	REPLIES	
3	6	3	
19 October 22			<p>Its for toymaster to paint like lego as a giant advert</p>
5 w			
AGREES	DISAGREES	REPLIES	
0	7	0	
19 October 22			<p>As a temp system its a big fail.Many pedestrians are tripping over the kerbs, i have had to help 2people up, and an ambulance was called for another. They should be painted. Where are CLEAR diversion signs & routes for people unfamiliar with the area.Why have the council not updated google maps with the routes?Why are street markings still not complete weeks after the start? How are royal mail, amazon & others supposed to deliver?How are lorries supposed to access the route?Where are all the coaches that used to park in Garfield road? An ok idea, implemented with great incompetence & lack of consultation and deaf ears to people in the area</p>
5 w			
AGREES	DISAGREES	REPLIES	
12	0	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

19 October 22			<p>I live in Queens Park Road, one way doesn't work, especially parking up against a wall, I have to park wide to be able to get out of my car, then vehicles can't get passed with out going on the pavement? This is not safe! My disabled family member can't park up against a wall and only disabled bays for 3 hours, it doesn't work. Why don't you change the direction so the whole of QPR is the same way and access out and parking would improve for the residents who live here. Surely common sense should be put in place, even in Queens Road parking up against Torbay Park wall, people will need to park wide to enable them to exit the car appropriately, parking wide outside the bay lines can get you a parking fine? What about safety? For drivers and pedestrians, it's dangerous. You really need to discuss this further, especially consulting the residents of these roads. I've received the first correspondence today from Torbay Council about the project, you are a bit late! I understand this planning consultation was earlier in the year? Then put in action 19th September, the only information I knew about the changes was a few days before on Facebook, so if you say transparency but I don't agree this has been put in place, less people know, less consulting, less people to disagree with plans! Common sense required for QUEENS PARK ROAD parking.</p>
B	A		
AGREES 9	DISAGREES 0	REPLIES 0	
19 October 22			<p>Driving towards Queens Park Road 4.30pm where I live following the correct route, lorry delivery, hazard lights on. I sat in my car waiting to pass for 20 minutes, because it was too early to use the loading bay times on Torbay Road, this isn't right. After discussing this with neighbours, it's happening all the time to them in the times between 10am and 6pm. It doesn't work to take this back service road route to the top side of QUEENS PARK ROAD! Common sense needs to be put in place! Change the one way system to the other way?</p>
B	A		
AGREES 8	DISAGREES 0	REPLIES 1	
19 October 22			<p>It is a temporary measure and none of this will be included when the final works are completed</p>
A			
AGREES 2	DISAGREES 3	REPLIES 3	
19 October 22			<p>Just parked the correct way in topside QUEENS PARK ROAD, up against wall, drainage failure means deep filled water trench for me and others that park the correct way to get wet feet! Oh and because I'm a resident I've also seen many a drunken man take a wee between cars up against this wall, so actually could be stepping in water with urine too! Especially nice!</p>
B	A		
AGREES 12	DISAGREES 0	REPLIES 0	
19 October 22			<p>As a business owner on Torbay Road, I think this has been a terrible decision, businesses are losing money, having to lay staff off. There was no real amount of time or effort from the council to speak to businesses or residents.. the surrounding road changes have been a complete shambles. No one knows whether they are coming or going, queens road you have to park next to the wall and at 8.5 months pregnant climbing over to the passenger seat isn't great! Some people like the idea of it being fully pedestrianised but no one is thinking of the business owners and their staff that are losing money and then potentially having to close because lack of footfall.. The older generation is struggling, as they need to be able to park close and they are now struggling to find spaces close by. This all needs a re-think!!</p>
S	k		
AGREES 19	DISAGREES 1	REPLIES 0	

FORUM TOPIC

Do you have any comments about the trial scheme?

19 October 22			<p>I have a business on torbay Rd, and since this debarcle of the pedestrianisation started I have noticed a drop in takings from week to week. If we keep going like this, I along with a number of other businesses will not survive. What will happen if businesses end up closing their doors. No holiday makers will come to our street to see boarded up shops.</p>
P			
AGREES	DISAGREES	REPLIES	
21	4	2	
19 October 22			<p>I am the owner of Comewest and have traded successfully since 1985 ,and I can definitely state it is having a detrimental impact on my business.The majority of my customers hate it and so do the residents.Torbay Rd is the main artery of the Paignton and the thin roads around cannot take the extra pressure.Residents can't park properly in the road behind my shop without parking the wrong way in a one way street.The junction at Grand Central is just plain dangerous.There is significantly less foot flow in the morning we sometimes don't see a customer till 11am and we hardly see any customers after 3pm .For us it is complete disaster and soon I will have to lay staff off and will definitely have to find a new address to trade from if it is not reversed.</p>
C W			
AGREES	DISAGREES	REPLIES	
20	0	1	
19 October 22			<p>Not according to the letter received from Torbay council.If you would like to see the letter please let me know.</p>
R			
AGREES	DISAGREES	REPLIES	
2	0	1	
19 October 22			<p>It has split the town in two halves, increased traffic at all times on all nearby roads, it's making parking extremely difficult and disabled parking almost impossible. The shops are empty because the street is empty. The timing of this couldn't have been at a worse time, increase in cost of living, fuel bills and now no customers to help pay for it. Please revert to how it was before this I'll thought out scheme was implemented.</p>
T B			
AGREES	DISAGREES	REPLIES	
14	0	0	
19 October 22			<p>As a business owner on Torbay Road, I think this has been a terrible decision, businesses are losing money, having to lay staff off. Morning trade has now gone for many businesses. Including cafès with the older generation. Tho the council want to create a cafe culture which won't be the case.This is a 'TRIAL' to gather evidence hopefully the council will do so by visiting businesses. Not just by the run of traffic.Paignton is not at its fullest to be able to moderate traffic when tourists come.Parking is now very limited. There was no real amount of time or effort from the council to speak to businesses or residents. the surrounding road changes have been a complete shambles. No one knows whether they are coming or going, queens road you have to park next to the wall. My business has no rear entrance as it backs on to a park. Some people like the idea of it being fully pedestrianised but it's not fully pedestrianised as bikes are going through the middle. The junction that crosses through Torbay road Queens road to Garfield is very dangerous and someone will get seriously hurt.</p>
R			
AGREES	DISAGREES	REPLIES	
14	0	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

19 October 22			No cars, no customers, dangerous crossroad and not enough parking for customers, a ble or disabled. It needs to be pedestrianised for two months in the summer when you have the volume of people to require the street to be vehicle free.
T B			
AGREES	DISAGREES	REPLIES	
9	2	0	
19 October 22			Very bad planning. All designed by someone that doesn't even live here. So that was t he first mistake. And it's all gone downhill from there. As a cafe owner on the street. W e not seen a lot of our disabled customers and most of our regular don't think it a good idea either. Up to 11 in the morning and after 3.30 in the afternoon the footfall is none e xistent. So thinking of cutting staff hours.
S R			
AGREES	DISAGREES	REPLIES	
10	1	0	
19 October 22			What are the final works?
R			
AGREES	DISAGREES	REPLIES	
0	0	1	
19 October 22			If this is made permanent then at least 75% of businesses in Torbay Road will be bank rupt.
T B			
AGREES	DISAGREES	REPLIES	
11	3	0	
19 October 22			Well said, as a disabled resident it is a complete disaster, dangerous and I'll thought o ut.
T B			
AGREES	DISAGREES	REPLIES	
8	0	0	
19 October 22			Totally agree
T B			
AGREES	DISAGREES	REPLIES	
6	0	0	
19 October 22			I'm a business owner on Torbay Road (Caffe Tutto). To be completely honest I was all up for pedestrianisation, when the artist impersonation of what Torbay Road would bec ome came out it looked amazing.However what Torbay Council have done is to have i mplemented the trial scheme at completely the wrong time of year, to start it in the start of the winter months is total and utterly insane, when all they are doing is putting a fing er up to all the locals that come to Torbay Road. Since the pedestrianisation we have s een a massive decrease in foot fall. A lot of our regular customers can no longer visit o ur coffee shop as they can no longer park anywhere near. Surly there could have been a compromise between parking and pedestrians, and more open spaces for people to use.
R W			
AGREES	DISAGREES	REPLIES	
22	0	1	

FORUM TOPIC

Do you have any comments about the trial scheme?

19 October 22			Totally agree with you there.
R			
AGREES	DISAGREES	REPLIES	
4	0	0	
19 October 22			I am a business owner on Torbay road (Torbay House of gifts)Most businesses that I have spoken to, takings are down between 35-75%. This is not down to cost of living as one is a convenience shop and brings in a lot of trade to the street in the 2 years of the m being here.The infrastructure for the town needs to be looked at properly.We need p people to visit and to return don't we?Getting into town is bad no diversion to the sea front,No parking, pay for amenities.Torbay always has been a tourist destination and they are being pushed away.Before pedestrianising the facilities catering for tourists should have been looked at..Parking, decent attractions on the front. Work with us businesses on the street rather than against us.Use the foundation you have and build from it. So n as that work the big chains will invest.Fleet walk was done 25 years ago and it's not a chieved what was planned.
R			
AGREES	DISAGREES	REPLIES	
14	0	0	
19 October 22			I have the letter thanks.
A			
AGREES	DISAGREES	REPLIES	
1	0	0	
19 October 22			This is and has been from the start a total disaster. Many business will close .
B			
AGREES	DISAGREES	REPLIES	
12	1	0	
19 October 22			I agree it looks very ugly but i certainly do no agree that it is a more pleasant place with out cars as in my opinon there was no problem to fix!!!! Most people still only use the p avement anyway.
S p			
AGREES	DISAGREES	REPLIES	
12	1	0	
19 October 22			Final plans will be on show on the 27th at the Torbay rd event.A boards should be up s howing final scheme
G			
AGREES	DISAGREES	REPLIES	
0	1	1	
19 October 22			So it's not a TRIAL then?
R			
AGREES	DISAGREES	REPLIES	
2	0	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

<p>19 October 22</p> <p>H m</p> <table border="1"> <thead> <tr> <th>AGREES</th> <th>DISAGREES</th> <th>REPLIES</th> </tr> </thead> <tbody> <tr> <td>15</td> <td>1</td> <td>0</td> </tr> </tbody> </table>	AGREES	DISAGREES	REPLIES	15	1	0	<p>Don't even get me started on Hyde Road. Only a buffoon could come up with that. It's a ll well and good creating greener spaces but not at the expense of infrastructure. Surel y improvents to infrastructure should be key to any plans. Not only have you put greater pressure on Hyde Road by closing Torbay Road but you've gone out of your way to cre ate a bottle neck on one of the busiest routes in Paignton.As a pedestrian and a driver I can tell you there was no great issue with this route other than the bus stop outside th e library.So you've created a greener space by increasing congestion and pollution on the neighbouring street. Does this make any sense to you at all? Because it sure does n't to me. And this is only winter, imagine the chaos increased road use will bring in the summer.Furthermore, as already mentioned several times here, are you actually waitin g for someone to be killed on the Queen's Road/Garfield Road through road? Any work s thus far do not, anywhere near enough, draw people's attention to the fact this is still a road and not part of the pedestrianisation.</p>
AGREES	DISAGREES	REPLIES					
15	1	0					
<p>19 October 22</p> <p>R</p> <table border="1"> <thead> <tr> <th>AGREES</th> <th>DISAGREES</th> <th>REPLIES</th> </tr> </thead> <tbody> <tr> <td>7</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	AGREES	DISAGREES	REPLIES	7	0	0	<p>The picture at the top shows a vehicle in the middle of the pedestrianised area when it shouldn't be their.</p>
AGREES	DISAGREES	REPLIES					
7	0	0					
<p>19 October 22</p> <p>R B</p> <table border="1"> <thead> <tr> <th>AGREES</th> <th>DISAGREES</th> <th>REPLIES</th> </tr> </thead> <tbody> <tr> <td>14</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	AGREES	DISAGREES	REPLIES	14	0	0	<p>Great idea, but alternative access and egress roads for seafront are too far apart and w ill cause excessive congestion. Also narrowing Hyde Rd to one lane will be a disaster. Sadly, this scheme is doomed to failure.</p>
AGREES	DISAGREES	REPLIES					
14	0	0					
<p>19 October 22</p> <p>B p e</p> <table border="1"> <thead> <tr> <th>AGREES</th> <th>DISAGREES</th> <th>REPLIES</th> </tr> </thead> <tbody> <tr> <td>15</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	AGREES	DISAGREES	REPLIES	15	0	0	<p>I'm a business owner on Torbay Road (Bay printing and embroidery). Since the pedest rianisation we have seen a massive decrease in foot fall and sales are down week on week by approximately 55%. Most of our regular customers won't use us for are servic es anymore, as they can't easily drop off or collect. There is no parking nearby anymor e. One customer tried to get around the back lane, but it was blocked with a stuck deliv ery lorry!The whole setup is a complete and utter shambles. If this is permanent others and myself will have to shut the doors for good. @ Very disappointed in Torbay Council after trading here for 27 years.</p>
AGREES	DISAGREES	REPLIES					
15	0	0					
<p>20 October 22</p> <p>5 w</p> <table border="1"> <thead> <tr> <th>AGREES</th> <th>DISAGREES</th> <th>REPLIES</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	AGREES	DISAGREES	REPLIES	0	0	0	<p>The only loading bay in the middle of the street is now not long enough. If the blocks st ay a new loading bay is needed nearer the railway crossing</p>
AGREES	DISAGREES	REPLIES					
0	0	0					

FORUM TOPIC

Do you have any comments about the trial scheme?

20 October 22			<p>This is an absolute shambles. I've owned property and been trading in Torbay road for 25 years, let alone my family who've been traders in the street for over 100 years. My grandparents would turn in their graves if they could see that was happening to this once thriving street. My takings are at the lowest they've ever been. 56% down on figures compared with the last 5 years. A major part of my business is also online. This has also been badly affected by this ridiculous scheme. Most of my online sales are sent as next day delivery. This is now not possible as my couriers are either unable to get to me as they don't know how to, or don't want to come to the rear entrance as the back lane is blocked by another vehicle. I can only absorb so much of this before I have to close the doors for good. Torbay Council, you really do need to face the fact that you're ruining a town and people lives. You've messed up again!</p>
R			
AGREES 11	DISAGREES 0	REPLIES 0	
20 October 22			<p>You cannot put a market on a road where access is required for the steam railway at all times. The road will never be fully pedestrianised</p>
5 w			
AGREES 4	DISAGREES 1	REPLIES 0	
20 October 22			<p>I have two shops on Torbay road , the foot fall has dropped so much , I fear it will have great impact on my ability to maintain them , if I can't cover the running cost , then I will have no option than to close them , the street will lose two stores and the staff will lose there jobs</p>
G 4			
AGREES 14	DISAGREES 0	REPLIES 0	
20 October 22			<p>Well another day in tinsel town and it is like a ghost town again. Businesses can't keep going like this. It is doing our shop no good at all. We probably had around 20 in yesterday, let's see what happens today.</p>
P			
AGREES 13	DISAGREES 0	REPLIES 1	
20 October 22			<p>Think its great, much more pleasant but I have 2 main concerns 1 I think the one lane on Hyde Road is pointless and 2 the 'no cars' needs to be enforced properly as currently there are still cars going up and down, it is quite dangerous. I don't understand why the businesses are complaining, they make it sound like the people of Paignton used to drive to Torbay Road and do a massive load of shopping, I would be very surprised if they did. In my opinion people will browse more in the shops now by walking down there instead of just driving down it to get from A to B</p>
G			
AGREES 4	DISAGREES 7	REPLIES 1	
20 October 22			<p>Unenforced pedestrianisation. Cars still up and down. Businesses are suffering. Less parking in the area especially with the carpark going and the new hotels not having enough spaces. Its paignton . Torbay road is a main road and therefore needs vehicular access. Stop punishing Businesses and locals just to try and live by an ideology of an outsider. Its worked for years. The extra revenue to the council from parking too must leave a big dent. Wonder where they'll claw that back from</p>
R			
AGREES 13	DISAGREES 0	REPLIES 0	

FORUM TOPIC

Do you have any comments about the trial scheme?

20 October 22		
g P		
AGREES	DISAGREES	REPLIES
14	0	0

As a business owner on Torbay Rd I can confirm all the other traders posts, we are considerably down on takings this month. We are currently already at november to January levels, and have had to cut staff hours already. A lot of our morning customers were older people who can no longer manage to get to us and other businesses as they cannot park within a reasonable distance. While it is true there were only a couple disabled bays by grand central, a lot of older people had blue badges, enabling them to park in other spots that they cant get to any more. How are people with walking difficulties amongst other disabilities supposed to use the town centre? If they can get parked the drivers door is often against a wall, and have to climb out over the passenger seat, ridiculous! Also taxis did used to pickup and drop off along the road wherever required, but are now limited to the station, meaning some less able people cant manage. This whole situation needs reversing and rethinking. The previously mentioned idea of shutting the road during July August may be an idea, as this is probably the only time this would work, but again more thought required.

20 October 22		
g P		
AGREES	DISAGREES	REPLIES
7	0	0

I partly agree, but the problem is we are in a retirement area, a lot of whom are not physically able to walk in and then around the town as well.

20 October 22		
B T N		
AGREES	DISAGREES	REPLIES
6	0	0

I think the council have already made up their mind. However, Paignton, which is largely a retirement area is now suffering because many people cannot walk far to get to their favourite shops, coffee houses, etc. 2 disabled spaces in Queens Road and 2 in Garfield Road only (often occupied by working/delivery vans.

FORUM TOPIC

Do you have any comments about the trial scheme?

20 October 22			<p>Why on earth was it decided to close one lane in Hyde Road, surely the traffic in the left lane continues and eventually turns left onto Dartmouth Road and the traffic in the right lane turns right onto Dartmouth Road then onto Torbay Road or left onto Totnes Road. I now have to drive further just to visit the cinema, time, petrol and pollution all increase as a result. Just how much extra business is going to be generated by all these cafes, pubs and restaurants having this exciting outdoor seating ? How many restaurants are there in Hyde Road - what is the classification of a restaurant ? I do not wish to spend a couple of hours eating dinner in the open with the general public walking by and pay in excess of £30 per head to do so. So many cafes, restaurants and pubs closed down due to the after effects of Covid, and so many are now going to struggle with the increased costs of living and energy charges - is anyone monitoring these businesses to see if indeed there is an increase in customers now it is a traffic free zone ? or is there an actual decrease as drivers (and their passengers) can no longer park at a parking meter and frequent these premises ? Indeed the only restaurants I know of in Torbay Road are: The Local Thai and The Local Gastro Bar and Grill - I will admit I have never visited the Local Gastro bar and Grill although I have read good reviews about it and I have been a frequent customer of the Local Thai but that has now ended due to this road closure as I shall not be collecting a take away any more as a) I cannot directly drive to it and b) cannot park nearby to collect the food Bye Bye Local Thai - sadly your loss will be Saim Garden's gain...Bye Bye Proper shop, as I won't be using a parking meter in the road before I visit the Cinema then I will not be popping to for my pre cinema sweets and soft drinks. I shall just visit my local Co - Op as I did when two of us visited the cinema 2 weeks ago to watch Mrs Harris visits Paris.Bye Bye Toy Master - a major high street retailer. I have no intention of carrying bulky bags of toys to a car park, I can't even pull up to drop off / pick up a passenger with heavy bulky toy shopping. Hello The Entertainer Union Square Torquay as I will park in Union Square car park directly above, or Hello Argos Paignton as I can park in Sainsburys car park.The very least Torbay Council should have done was to consult with ALL Paignton residents before introducing this so-called temporary proposal. I understand some consultation was carried out - was it 500 questionnaires ? I didn't receive one. I don't know anyone that did !It should have been sent to every household in Paignton, and every business too.</p>
L	T	R	
AGREES 11	DISAGREES 0	REPLIES 0	
20 October 22			<p>As many as 20 ? Wow ! More than I would have expected.</p>
L	T	R	
AGREES 0	DISAGREES 0	REPLIES 0	
20 October 22			<p>All the people saying it's lovely to walk down the road with no cars have obviously not seen the many vehicles ignoring the No Entry signs and travelling up the "pedestrianised" area every day. It's ironic that the photo above shows a vehicle doing exactly that. I have noticed that the majority of people are still walking on the pavement anyway (probably because they don't want to take the chance of being run over!). Another negative is the terrible effect it is having on most of the businesses in Torbay Road, mine included. We have seen a huge drop in footfall and therefore, takings, since the start of this "pedestrianisation". At this rate Torbay Road will just be a road to walk down from one end to the other with no businesses to visit as they'll all be long gone unfortunately. Oh well at least people will be able to walk in the middle of the road, just watch out for vehicles!</p>
B			
AGREES 11	DISAGREES 0	REPLIES 0	

FORUM TOPIC

Do you have any comments about the trial scheme?

20 October 22			<p>The road change has had a massive effect on business in that area and many are now facing closer through lack of takings, the answer was simple, tell the businesses that were cluttering the paths with stock to remove it from the pathways and keep it in store. Paignton has now become an area to avoid, people will lose jobs and livelihoods. The council should be there to listen to its people and act on their wishes not bully them into a submission. At not point was the an option in the planning for this road to remain open to traffic, not even a one way system with parking on one side. This didn't work in Totnes but at least they were brave enough to admit they had got it wrong and changed it back , I have respect for that, I have none what so ever for this council</p>
B S			
AGREES 15	DISAGREES 0	REPLIES 0	
20 October 22			<p>' more open spaces' really ? a pedestrianised street is an open space ? - full of concrete ! Is Victoria Park, Queens Park, Paignton Beach North and South, and all the green areas of Eastern Esplanade not enough ? Maybe you should have located your businesses in Cockington, I believe one of the tearooms there was up for sale - plenty of open space there instead you have established your business in Paignton town center...</p>
L T T R			
AGREES 1	DISAGREES 4	REPLIES 1	
20 October 22			<p>As Manager of one of the most longstanding & successful businesses in Torbay road I can firmly state that the pedestrianisation of Torbay Road has adversely effected the business itself in multiple aspects. First of all the drastic drop in footfall and consequently in sales. Our takings have fallen by 52% since the road was closed. Please bear in mind that our figures are compared to the previous five years! We also operate a busy online store we have also faced delays with our Couriers and deliveries due to the lack of signage and the limited slot of time for loading and downloading the stock and parcels which must be delivered by Next Day, according to the Delivery Service we provide to our online customers. In freedom of speech I must also state that I find this 'scheme' distasteful and derogatory. It is the absolute destruction of a once thriving seaside road . The local council should LISTEN to the traders. The Torbay Road formula open to traffic has been working successfully for many many years: why on earth change it?????</p>
M B			
AGREES 14	DISAGREES 0	REPLIES 0	
20 October 22			<p>But the way it's going those great local businesses won't be there much longer. A lot are really struggling since this "pedestrianisation". Also, many people are physically unable to walk into town and explore</p>
B			
AGREES 9	DISAGREES 0	REPLIES 0	

FORUM TOPIC

Do you have any comments about the trial scheme?

20 October 22			<p>I'm not really sure you have understood what I was trying to get across. I'm fully opposed to the pedestrianisation of Torbay Road, however the council have all this money they need to spend and what they have come up with just isn't working. The idea itself is fundamentally good, however the planning was really poor. They should never have had a trial at this time of year. I'm sure with the right kind of planning there could have been a way of keeping most of the car parking spaces, having more outside seating for the cafés and restaurants whilst also having more outdoor areas for the pedestrians to use.</p>
R	W		
AGREES 5	DISAGREES 0	REPLIES 0	
20 October 22			<p>You can see that the business between queen's Rd and esplanade are being hit the hardest with lack of footfall.If this is going to stay maybe Council need to look at reopening that part of the road.It will reopen parking spaces make the road more accessible for all.It will also help bring back the early morning trade that has been lost.</p>
F	2		
AGREES 7	DISAGREES 0	REPLIES 0	
20 October 22			<p>I think to close Torbay road to cars is awful, before I would drive down, pay and park up or if with my parents use their blue badge and pop in the shops or restaurants then get back to my car and drive off, I do not like parking in the multi-storey or the car park by the bus station, I've stopped driving into town now. I feel sorry for the business down there.</p>
S			
AGREES 14	DISAGREES 0	REPLIES 0	
20 October 22			<p>Should have focused on parking for the area before this was even thought about - the car parks we already have need a revamp with more spaces and security/cctv to make them appealing to park in. People won't want to park their cars near unruly kids messing around or drug users, especially if the visitors have children. They need to be clearly sign posted for visitors also. The prices also need to be justifiable and affordable for the area. I've noticed that the road I live on and also other roads near by are a hell of a lot busier now due to Torbay road, almost impossible to park where you live and also roads are getting a lot of hit and runs to cars due to people trying to squeeze in spaces. The problem is money is pumped into things without it being carefully thought out, therefore wasting money in the long run when it ends badly. If parking was addressed businesses wouldn't be hit as hard.</p>
B			
AGREES 10	DISAGREES 0	REPLIES 0	
20 October 22			<p>proof in in the stats, less people are visiting the street since the works.</p>
5	w		
AGREES 12	DISAGREES 0	REPLIES 0	
20 October 22			<p>This page is fine, but what about all of those that are not internet savvy, and do not have the internet on their phones or at home? This is putting many disabled, and the elderly at a disadvantage for being consulted AGAIN.When will the council WRITE to all locals, giving them a number of opportunities to come and share their views?Putting residents at a disadvantage because they were not consulted, and continue to be ignored is typical of a poorly functioning local authority that does not know how to collaborate or communicate.</p>
5	w		
AGREES 11	DISAGREES 0	REPLIES 0	

FORUM TOPIC

Do you have any comments about the trial scheme?

20 October 22			<p>Traffic in the area is becoming a huge problem. Hyde Road one lane is unnecessary, just causes bottle neck. Haven't even walked down Torbay Road since trial started as parking is so difficult to find and it's longwinded to drive around to find a space. Not really a trial is it, if permanent works are being carried out simultaneously. Will use out of town areas instead where I know I can park. Other pedestrian towns have nicer shops without the rubbish, graffiti, homeless sleepers and vacant shops. Not much of an offer for locals or tourists.</p>
K			
AGREES	DISAGREES	REPLIES	
19	1	1	
20 October 22			<p>For what it's worth, I think that the pedestrianisation is, overall, a good thing. Torbay Road is certainly a nicer place without the traffic. Obviously there will be winners and losers amongst the businesses, so obviously I'm hoping that the good-quality businesses that enhance Paignton are the winners. As a cyclist, the current scheme is annoying, as the small number of cars that are on the road are moving faster and more unpredictably. The easy turns that used to be down into Torbay Road from Victoria Street and Hyde Road are blocked and I have to dismount. I also hate shared surfaces with a passion (slow, increase hatred of cyclists, require high levels of skill to keep pedestrians safe, miserable for many disabled people). The air is much cleaner to breathe, but it's become an obstacle when it was previously a useful thoroughfare. I am really frustrated at the present 'consultation' exercise. Torbay Council has a well-earned reputation for not listening to what local people are saying. Effective social research is complex, skilled work, and needs to be done by people with a high level of training to properly capture what people think and feel. Done properly, and used to inform decision-making, a consultation exercise can make a scheme such as this one really successful and warmly received. The initial round was not as strong as would have been ideal, but this round of just asking a single, highly-biased, leading question is not how to listen.</p>
Anna Rowan-Dunstan			
AGREES	DISAGREES	REPLIES	
8	0	0	
20 October 22			<p>There are only 2 vacant shops on torbay rd, with one of them filling soon.</p>
5 w			
AGREES	DISAGREES	REPLIES	
3	2	1	
20 October 22			<p>Torbay Road is (was) a main road which connected the sea front to the train station. Closing the road forces traffic elsewhere, and there are not many alternatives. Who even thought this would be a good idea? If traders were blocking the pavements then address that issue and not creating another even worse problem. I have only visited Paignton once since this has been implemented and the traffic was bad but the town - on a Saturday day - was very quiet. Surely Torbay Council have better things to spend OUR money on than this?</p>
E e			
AGREES	DISAGREES	REPLIES	
15	1	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

20 October 22			<p>People sometimes need to pop in town for a quick shop or pick up the odd item at a shop in Torbay road. It's now not worth the effort especially for disabled people. Some of us need to park as close as possible. The few disabled spaces in surrounding roads are taken and in the holiday season parking even in Queens road will be impossible. The car park is too far away for me. I have visited one of the cafes daily for years but I can see it will get to a point where I'll have to give up going. I also don't see how it can be classed as pedestrianised when bikes are still allowed. Pedestrians are walking in the cycle lanes assuming the whole area is for pedestrians and not watching out for cycles. I've seen cyclists taking no notice of the 20mph speed limit and it's an accident waiting to happen. The pedestrianisation is as stupid an idea by the council as the 30 minute disabled bay on Preston seafront. By the time a disabled person has got out of the car (especially those with the performance of getting a disability scooter out too), it's time to get back in!! It's the only disabled space I've ever seen where although you have 3 hours on your blue badge you can only stop 30 minutes.</p>
V			
AGREES 15	DISAGREES 3	REPLIES 1	
21 October 22			<p>Better things in the bay the Council should have concentrated on rather than wasting funds on a project that will not work, Torquay pedestrian zones are half dead, the same will happen in Paignton. The preference for Torbay road was already decided by the council, not having an option to leave it as it was, told you the council would just steamroller the pedestrianisation through regardless!</p>
D H			
AGREES 19	DISAGREES 2	REPLIES 0	
21 October 22			<p>Paignton is too small to have a major road pedestrianised, the traffic through the town is heavy enough out of season, during holiday season we are going to be gridlocked. I think Torbay councillors have got carried away with a fantasy, where are all these pedestrians going to park? How long are we going to be stuck in tailbacks trying to navigate around town, the bus services will be affected being stuck in traffic jams, how many trains missed because Hyde rd is made one lane so unless you set off a couple of hours early you won't get to the station? How long before people decide to give up on Paignton altogether and we are left with a ghost town! For people to come here we need reasonably priced parking not pedestrianisation !!!</p>
B			
AGREES 19	DISAGREES 0	REPLIES 0	
21 October 22			<p>I have parking available at my place of employment, I used to access directly from Hyde Road to work. Since the closure of Torbay Road, to be legal, I now have to go via Preston, along the sea front and turn into Kernow Road and then along the narrow Parks side Road to access my work. On several occasions I have found this to be blocked with delivery vehicles forcing me to return to the sea front, turn up Adelphi Road and then, due to part of Queens Park Road being made one way towards the seafront I was forced to use Torbay Road to access my work. If, and only if, worst case scenario, Torbay Road remains pedestrianised, please consider making Queens Park Road bi-directional, with no parking along its entire length. Please reconsider the closing of this main artery between town and sea front as a matter of urgency before it is too late for Paignton. I support making Torbay Road more attractive to visitors, as such I would suggest putting the kerbline at the edge of the carriageway, without the parking bays, thus giving wide appealing pavement areas with numerous crossing points creating natural traffic calming. Also, with the loss of parking along the length of Torbay Road, and above Crossways, rather than demolish Victoria Carpark, please, re-open it fully. I'm sorry to be negative about the pedestrianisation of Torbay Road, but it will kill Paignton if not reopened.</p>
P R			
AGREES 7	DISAGREES 4	REPLIES 2	

FORUM TOPIC

Do you have any comments about the trial scheme?

21 October 22			<p>Brilliant now except for the signed cycle race track down the middle of the road. Who's mad idea was to provide this, it has just increased the risk and danger to pedestrians, if it was good idea why is there no cycle path down the centre of Victoria Street, or the pedestrianised areas in Brixham, Newton Abbot, Torquay or Exeter.</p>
M			
AGREES	DISAGREES	REPLIES	
7	1	1	
21 October 22			<p>Why is the main carpark too far away, it is in the center of town?</p>
M			
AGREES	DISAGREES	REPLIES	
4	1	3	
21 October 22			<p>I think pedestrianisation will kill off a lot of the smaller shops. I don't know where all of the notifications were posted before this went ahead as I frequently walk this road and didn't see any nor received anything from the council notifying us of this. They definitely need to remove the bollards closing the lane along Hyde Road and return it to two lanes as they are definitely needed to stop backlog of queues, put the bollards on the entrance outside of Peacocks. I feel sorry for the delivery drivers as they usually have more than one drop off so cannot guarantee arrival time. Why did they not try one way down to the seafront first?</p>
P			
AGREES	DISAGREES	REPLIES	
5	0	0	
21 October 22			<p>This TRIAL scheme has removed a B road from use without the totally essential amendments to several other surrounding roads to ensure this works without causing constant gridlock and issues. The physical size of Paignton town centre and the current use of all commercial units on Torbay Road make this scheme totally unnecessary as it currently stands; why do you need a pedestrianised, boulevard style area creating on a road that is mostly made up of shops that require ZERO outside space (charity, clothing, convenience type stores)? If it were all coffee shops, bars and café type businesses on this road that would require and could make use of the outside space, I could understand it but, it is not and if this same idea did not work on the fleet walk area of Torquay which historically has MUCH more footfall, why would it work/be of benefit in Paignton? All in all I think this is an idea that has some potential but has not had any proper planning or background work done to make it work. You need to 'zone' the commercial premises so a demand for the outside space created is proven, THEN amend the Paignton traffic flow that this scheme negatively affects and only then would it be worthwhile trialing and it should only then be trialed across BOTH summer busy periods AND winter as the road is distinctly different at those times of the year and to test a trial properly this must happen or it is not being fairly and openly tested.</p>
m C			
AGREES	DISAGREES	REPLIES	
10	0	0	
21 October 22			<p>some people can only walk a few meters</p>
5 w			
AGREES	DISAGREES	REPLIES	
10	1	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

21 October 22 5 w	saw a motorcyclist use it today, needless to say he had L plates on!	
AGREES 0	DISAGREES 0	REPLIES 0
21 October 22 V	Because of mobility issues!	
AGREES 8	DISAGREES 0	REPLIES 0
21 October 22 g P	Also it is only going to be half the size it was as they are knocking half of it down! Fewer spaces for everyone. Parking was already a nightmare in season, so fewer spaces mean fewer people visiting town, means less revenue for traders, etc. Out of season the traders rely on locals many of whom are older and less mobile, remember we live in a heavy retirement area. They will go to out of town sites in summer and continue supporting them in the winter.	
AGREES 12	DISAGREES 2	REPLIES 1
21 October 22 g P	You cant make queens pk rd 2 way, its way too narrow. Also you are then taking away even that bit of parking! Where can residents then park?	
AGREES 8	DISAGREES 0	REPLIES 1
22 October 22 c 7	It's crazy. We don't want this. Businesses are losing money hand over fist. Why have they done this? Torbay Council just aren't listening!!! WE DONT WANT THIS!!! Put it back as it was	
AGREES 15	DISAGREES 1	REPLIES 0
22 October 22 T w r	On Tuesday morning, walking between Garfield Road to the seafront down Torbay Road when 3 cars and a large van drove straight up Torbay road totally ignoring what signs there are. Sign on the left was Road Closed and the sign on the right is a blue sign pointing straight up Torbay Road! One car and the van went up past Queens Road junction again, ignoring the Road Closed sign! Thought this is now a pedestrian precinct now!	
AGREES 1	DISAGREES 0	REPLIES 0

FORUM TOPIC

Do you have any comments about the trial scheme?

22 October 22			<p>It's so much better now, we love it being pedestrianised, as does every single person I know who lives in Paignton. Because of the very vocal, and at times aggressively vocal , minority many people do not feel comfortable airing their opinions about liking it being pedestrianised. I hope that the vocal minority of people moaning do not 'win'! That being said, I think that Hyde Road needs looking at and returning to two lanes as that is causing an unnecessary bottleneck, if you want people on board with this scheme you need to ensure that the traffic is running as smoothly as possible. To placate the people saying that they cannot now use the businesses on Torbay Road now as they cannot walk from the car park/ on road parking, perhaps make slightly more disabled spaces available as close to possible as Grand Central... Can't wait until it can actually be used by pedestrians properly as currently there are so many cars totally ignoring the signs and bombing down the road nearly knocking people over! Other than that, we're all really looking forward to this being made permanent with perhaps more trees and planting, warm white festoon lighting, more seating and hopefully events such as decent market stalls running down the middle of the street for certain occasions and entertainment etc ... it could be really really lovely!</p>
AGREES	DISAGREES	REPLIES	
4	15	1	
22 October 22			<p>I can appreciate you and many others liking the "pedestrianised" area, although it's far from that at the moment with all the vehicles still using it. Judging by the many people I have spoken to I disagree that there's a minority of people against this idea. Just read the comments on this forum. A lot of the very vocal and I wouldn't say aggressively vocal people, are the traders in Torbay Road who are just passionate about saving their livelihoods and that of their staff. Their takings have dropped dramatically ever since this scheme started so of course they are going to want to have their say to try and make people and Torbay Council realise what a bad idea this is. It's all very well people liking the idea of walking down a pedestrianised road but they'll soon start moaning when there's no businesses left to visit</p>
AGREES	DISAGREES	REPLIES	
15	1	1	
22 October 22			<p>This is a total and utter waste of taxpayers money at a time when public finances are already stretched. Disregard the vocal minority who like the road closure scheme as the majority of us who actually live, and work in Paignton think it's ridiculous.</p>
AGREES	DISAGREES	REPLIES	
17	1	0	
22 October 22			<p>I have to say it makes it very inconvenient for using the businesses on Torbay Road and I think it should be reverted back to how it was.</p>
AGREES	DISAGREES	REPLIES	
15	0	0	
22 October 22			<p>I whole heartedly agree with this reply as I am a business owner on torbay road and many of us cannot sustain the losses we are taking right now.</p>
AGREES	DISAGREES	REPLIES	
14	0	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

22 October 22			In principle is an good idea but the closed road should be the square down to queens road only, the closure of one lane on Hyde road and the suggestion of a bus stop is ridiculous and causes major traffic issues. There is a bus station 50 meters down the road..
N			
AGREES	DISAGREES	REPLIES	
3	0	0	
22 October 22			This trial seems to me to be a full gone conclusion. It has not been submitted fully to the public, I live in Preston & have not been aware of being asked many questions about this. I did take part in the consultation and was against it fully at the time but there was no option to choose no change. I have been to Torbay Road 4 times now since the change and it is dire. The footfall is awful & I have heard that some businesses are now closing. Where do people park to get their fish & chips from Scoffs or just pop into the shops quickly? My parents are disabled & used to park on this road as it was easy for them. The traffic is now dangerous around the rugby club & Adelphi Road as no one seems to know which way they should be going. The main artery road through the town has essentially been cut. The traffic reduced to one lane on Hyde Road squeezing in by the railway station is dangerous on an already busy road with lots of pedestrians crossing. Whoever thought up this idea clearly wants to see Paignton closed down, as this is what seems to be happening to the businesses down there.
J F			
AGREES	DISAGREES	REPLIES	
21	1	1	
22 October 22			This will kill Paignton. It is yet another nail in a coffin that our council is making for the town. I have never seen Torbay Road looking so dead. How can traders hope to make a living with such a large foot fall. If left like this Torbay road will become the same as so many streets in the Bay with boarded up shops and nothing but charity shops to look at.
J F			
AGREES	DISAGREES	REPLIES	
16	2	1	
22 October 22			I think it would make more sense the close the road AFTER Garfield Road. That way the traffic can get to the Car Park and the sea front without having to go miles around the outside. The road network is very stragely and not easy to find the route around to the seafront especially if your visiting.
J H			
AGREES	DISAGREES	REPLIES	
3	0	0	
22 October 22			Absolutely spot on!!!!
S p .			
AGREES	DISAGREES	REPLIES	
5	1	0	
22 October 22			On the website torbay.gov there was an article informing the public as to what would be happening on torbay road whilst the children were off for half term. The article quite clearly states that there was to be a selection of childrens fairground rides which were to be opened daily from Saturday 22nd October till Sunday the 30th of October, THERE WERE NO FAIRGROUND RIDES TODAY (sat 11th oct) ANYWHERE ALONG TORBAY ROAD. If you advertise something you have to deliver, people will only come once, they will not keep coming back to check!!!! I have worked on torbay road for 15 years, i have never seen the street so quiet, and in my opinion its only going to get worse!!!!
S p .			
AGREES	DISAGREES	REPLIES	
12	0	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

22 October 22			<p>Earlier this month I turned into Torbay Road from the seafront with the intention of going to park in Garfield Road to visit Lidl's but there was a notice saying that the road was closed so I did an about turn and then had to use one of the side roads to try and access Garfield Road. Fortunately I found a parking space opposite the car park so I didn't have to walk too far, actually it was very quiet and lots of parking on this occasion. I have a Blue Badge, so I miss the ability to park on the main road. I have a pass for the Multi story which is valid until 10am and after 3pm but I don't not like using the carpark as it is very dirty and I don't feel safe there. I just don't understand the council who have this thing about Cafe Culture, generally speaking we haven't got the weather that's suitable for it and there are only so many restaurants cafes that can be sustained and I speak as a previous restaurant owner. With all the other chaos that has been caused in Hyde road I just wonder what will happen if there is an emergency and Fire Engines and Ambulances and police are needed in a hurry and try to get through the traffic. If they were to carry on with this ridiculous scheme it will be fun try to get vehicles parked for the airshow as they shut the main seafront road off. It has also increased the amount of traffic using Sands Road to try and get to Dartmouth Road. I thought out and I feel for the traders who are losing their businesses. I certainly won't be going anywhere near the town centre in the near future and will look to online or out of town shopping areas.</p>
D			
AGREES 9	DISAGREES 2	REPLIES 0	
23 October 22			<p>The street seemed almost dead. Traffic around Paignton seems a lot more congested. On a personal basis I used to park on the street after 6pm to visit the local restaurants, but that is no longer possible so I haven't been. From what I have seen I think that this will fairly quickly ruin the town in the same way that pedestrianising Fleet Street in Torquay did and that once implemented permanently there will be no way back.</p>
O 1			
AGREES 12	DISAGREES 2	REPLIES 0	
23 October 22			<p>Pleased to see investment in Paignton</p>
T f c			
AGREES 4	DISAGREES 2	REPLIES 0	
23 October 22			<p>It looks like the future might be bright for Paignton all of a sudden. Torbay road being pedestrianised is just the start. When the Station Square improvements have been implemented and final scheme on Torbay Road carried out this will be a much improved area to visit. Add to that 2 new hotels on the seafront due to open next year bringing a whole new breath of fresh air to our ailing tourist trade. Improved seafront and seawall. Paignton has to move on. Many seaside towns across the country are being invested in. Its keep up or lose out.</p>
T f c			
AGREES 6	DISAGREES 14	REPLIES 2	
23 October 22			<p>I think this change is totally unnecessary the original pavements were more than big enough and will cause a lot of more problems trying to get around Paignton. Has everything around here got to be tourist focused instead of the residents who are here all year round</p>
s b			
AGREES 10	DISAGREES 4	REPLIES 1	

FORUM TOPIC

Do you have any comments about the trial scheme?

23 October 22			The bit that is being demolished has been closed for many years. There are thoughts that once demolished, the site could have a temporary surface level car park until work starts on providing the planned new homes.
D			
AGREES	DISAGREES	REPLIES	
3	1	1	
23 October 22			All these people calling for the road to reopen.I wonder how many have looked at the plans.With Station Square being improved the area outside Poundland etc will become part of station square and pedestrianised.So Torbay Road will be a dead end road if reopened .There will be no through traffic.
T f c			
AGREES	DISAGREES	REPLIES	
3	6	2	
23 October 22			I'm all for improvement of the area but not at the cost of losing the many businesses in Torbay Road that are struggling since this pedestrianisation scheme started. This will not help our "ailing tourist trade". The 2 new hotels on the seafront have 280 bedrooms and only 71 parking spaces. Where is everyone going to park?
B			
AGREES	DISAGREES	REPLIES	
14	0	0	
23 October 22			I have stopped using the businesses around Torbay road as a result of the temporary pedestrianisation. It discourages a significant number of people who want to just pop in to any of these businesses. It is much easier to just go somewhere else. As the summer season comes to an end it will become more obvious how it will diversely affect these businesses. Clearly this was not well thought out. There was limited extra space for pedestrians as a result of leaving excessive road width for cyclists. Clearly there are only a limited number of cyclist who use Torbay road for access. Having the cycle lanes caused confusion about how to use the area. Although I am opposed to changes in the road layout on Torbay road. The area could be converted to one way with parking laid out on the second lane during the summer months. Then converted back to 2 way, out of season. The current parking areas could be cobbled similar to Parkside road so as to be more usable for the summer months.
P			
AGREES	DISAGREES	REPLIES	
2	1	0	
23 October 22			It's an absolute joke Torbay council have no idea what they are doing to much happening in the Bay without any thought
M B			
AGREES	DISAGREES	REPLIES	
12	2	0	
23 October 22			The one question poll says the trial scheme will continue into 2023. Council website says the permanent scheme will be implemented during the trial period. Can we have a consistent, truthful output please.
S 1			
AGREES	DISAGREES	REPLIES	
15	0	1	

FORUM TOPIC

Do you have any comments about the trial scheme?

23 October 22	Exactly, it is a hidden agenda. the council need the road to be pedestrianised in order for their grand plans for station square to take place. What they have failed to communicate is the plans require the removal of the emergency services space by the station. This is a statutory provision, and will need to be somewhere! (a space that the council do not currently own, and CANNOT have under compulsory purchase if the railway do not get what they want/ need in exchange. Torbay road will never be fully pedestrianised, as the steam railway has rights to 24/7 access for any vehicle they want! The council say they have consulted, but the majority of locals, are elderly, and do not have access to the platforms the council are using - including this one! In towns like Paignton pedestrianisation rarely improves trade. It will be great for 2 months, but dire for 10!		
5 w AGREES 13 DISAGREES 1 REPLIES 2			
23 October 22	closed for one year, it was open the year before!		
5 w AGREES 1 DISAGREES 0 REPLIES 0			
23 October 22	wider pavements would help everyone, but this is not the solution		
5 w AGREES 2 DISAGREES 0 REPLIES 0			
23 October 22	On the one hand you say this is a trial but elsewhere you say it's permanent. Which is it? Drivers are ignoring your signage (which is poorly situated) and driving up the roads and cyclists are driving at speed down the road. Both are dangerous. The scheme is ugly. Where do people who can't walk very far park? You are closing one whole car park, reducing the size of another and stopping promenade parking. Where will tourists or locals park? How will shops like Scoffs continue to trade when drop ins are no longer possible. Create some more pedestrianisation, think of poor walkers, make sure the shops can trade properly. Don't do this purely to be anti car. It has to make sense for everyone locally.		
A M AGREES 8 DISAGREES 0 REPLIES 0			
23 October 22	The two new hotels are grotesque eyesores and don't blend in at all - they will also take away business from the existing hotels.		
J AGREES 2 DISAGREES 3 REPLIES 0			
23 October 22	I've lived in the outskirts of Paignton since about 1970 but rarely go into town now. I've been to Torbay Road once since it closed to traffic and won't bother again. It's just too much hassle driving from one side of the town to the other. I'm quite happy going to Totnes instead, hardly any empty shops, easy convenient parking at about half the price of parking in Torbay. Unfortunately, officials at Torbay Council are able to waste vast sums of public funding on personal vanity projects and never have to take responsibility for their actions.		
P r AGREES 5 DISAGREES 0 REPLIES 0			

FORUM TOPIC

Do you have any comments about the trial scheme?

23 October 22			Although the council say they consulted, only about 640 people responded out of a Paignton population of about 20,000
P	r		
AGREES	DISAGREES	REPLIES	
9	0	0	
23 October 22			That's correct, hardly anyone knew about this consultation and was no option for no change.
P	r		
AGREES	DISAGREES	REPLIES	
10	2	0	
23 October 22			From what the Torbay Road traders are saying, there will be more empty shops soon.
P	r		
AGREES	DISAGREES	REPLIES	
4	2	1	
23 October 22			There will be if this continues. But at present there are not many vacant units
5	w		
AGREES	DISAGREES	REPLIES	
1	0	0	
23 October 22			I find it difficult to walk long distances and so that means I won't be going to Paignton high street anymore . I used to go quite a lot. Also what about charity shops like Age UK because there is no parking I shan't be able to take anything because I can't carry it. The charities will suffer as well as other business's . All this coming on the back of the Pandemic and lockdowns/
S	2		
AGREES	DISAGREES	REPLIES	
8	0	0	
24 October 22			I am visually impaired and have been since 2009. I have always avoided Torbay Road as I struggle to see with the A boards, clothing, tables and chairs as well as the issue with there being little path to use. I now have a Guide Dog and have started to walk up Torbay Road since the change to the set up. I find that the businesses over the years have continued to take over the footpath and with the change to the road plan this will enable me to walk on the road instead of having to use an extremely overtaken footpath of business merchandise. Well done Torbay Council for thinking of those with a disability.
N			
AGREES	DISAGREES	REPLIES	
8	0	2	
24 October 22			It is a bad idea for disabled not to be able to park . It's a long way to walk.Businesses are suffering due to a drop in sales.a stupid idea
R	g		
AGREES	DISAGREES	REPLIES	
5	2	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

25 October 22			<p>The scheme is obviously causing disruption to trade along the road. Although Torbay road probably won't reopen fully due to improvements around Station Square. Maybe planners should look at reopening the section between queen's Rd and seafront. Traffic issues around Hyde Rd would ease. Parking space increase, help to bring back the early morning trade cafes say they have lost, easier for the larger delivery trucks to access Paignton. Maybe the trial should be altered to see if this would work better and is more acceptable to business that are suffering.</p>
F 2			
AGREES 9	DISAGREES 0	REPLIES 1	
25 October 22			<p>Am I missing something here? What is the point of new bus stops on Hyde Road when the bus station is only a couple of hundred metres away? Closing off one lane of Hyde Rd causes a bottleneck of traffic and seems a pretty strange thing to do. Hoping the powers that be are keeping a close eye on speeding electric bike and scooters in the pedestrian area.</p>
J 1			
AGREES 5	DISAGREES 0	REPLIES 0	
26 October 22			<p>Only the business owners can say what the effect on business is of the pedestrianisation (bearing in mind current economic conditions). From what I have observed, footfall is higher in this area now; other towns & cities with pedestrianised recreational areas reflect this effect. Overall, I think this can only improve the town, especially for the tourist trade on which we are dependant. There is no doubt some fine tuning required as the project is only at the starting phase - once the road is remade as a pedestrian area, the whole street will start to look better. I hope the Council will not be dissuaded because of resistance to change and petty complaints. Without this kind of modernisation, the Bay faces decline.</p>
C g			
AGREES 11	DISAGREES 8	REPLIES 2	
26 October 22			<p>Yes its half term this week, so footfall is better. But a couple holiday months of good footfall doesn't make up for 9 or 10 months a year of very little. Pop down again in a couple weeks and see how many people are about.</p>
g P			
AGREES 10	DISAGREES 0	REPLIES 0	
26 October 22			<p>Yes, seems like a good idea walking in the road, however the cycles, and ebikes may run you down!</p>
g P			
AGREES 5	DISAGREES 0	REPLIES 0	
27 October 22			<p>Surely if Torbay Council were thinking of you they'd have made the pavements safe in the first place. Pavement licences only benefit the council's pockets. No one else. Speaking as a resident who had a double buggy for some time it is a nightmare trying to navigate Torbay Road. The answer is not this. Just stop handing out pavement licences, simple. Cheaper, cost effective and safer for those with sight impairments, prams, mobility scooters the list goes on.</p>
H m			
AGREES 3	DISAGREES 0	REPLIES 0	

FORUM TOPIC

Do you have any comments about the trial scheme?

28 October 22			<p>To our councillors, to get a more accurate idea of how the residents and traders of Paignton feel about the "pedestrianisation" (using the term very loosely) of Torbay Road maybe you should actually find a way to poll all residents for their thoughts on it. Using online forums is all very useful if everyone has access but with a large proportion of the population being elderly they are basically at best being ignored and at worst discriminated against for not having that technology. The original plans for the closing of Torbay Road and "voting" for it was poorly made available too, if you had access to a computer, visited the library or a couple of other places you were able to see the plans otherwise you would not be aware. Voting for or against the scheme was not readily available either outside of those sources, in fact voting against wasn't even an option, efficient way to make it look like people wanted it! The reason for only somewhere in the region of 640 votes being received out of the entire population here was very probably that there was no option for No Thanks we pretty much like Torbay Road as it is! In my humble opinion it would be better to spend the money for regeneration on renovating the area of Station Square without affecting the road/traffic flow first and get everywhere in town tidied up and looking more appealing along with getting Crossways/parking etc sorted to help improve visitor numbers in town and on Torbay Road which has always been a successful shopping street before losing local customers and tourists by killing trade with the traffic closure. It cannot work successfully when so much of the road still has to have constant access for the Steam Railway, residents and across from Queens Road plus the times for deliveries. Some bicycles and scooters tear down the middle of the road too so it's unsafe 24/7 basically, not really working as "pedestrianised" at all is it! That said it's a bit quieter if you want to sit in the street to eat or drink!!</p>
J			
AGREES 9	DISAGREES 2	REPLIES 1	
28 October 22			<p>Just another observation, all the residential streets/roads are now heavily impacted by the traffic trying to get about in town, to the sea front and to parking spaces. We already have an increase of car fumes, heavy use of narrow roads and gridlock at busy times of day, what will it be like in summer with tourists trying to find their way around I wonder?</p>
J			
AGREES 6	DISAGREES 1	REPLIES 0	
28 October 22			<p>I agree the town needs improving but how can the possibility of people losing their businesses and jobs in Torbay Road be called "petty complaints"?</p>
B			
AGREES 8	DISAGREES 0	REPLIES 1	
28 October 22			<p>Losing business is not pretty. But where's the evidence of this happening because of the road closure? This only happened a month ago and we've lost 25 parking spaces. Rather than being reactionary, let's give this a proper trial.</p>
C g			
AGREES 7	DISAGREES 1	REPLIES 2	
28 October 22			<p>Very concerned about the single Lane for traffic in Hyde Road causing traffic congestion - it is unnecessary. The traffic has to stop for pedestrian crossing anyway so why not let 2 lanes pass as before!</p>
L r			
AGREES 7	DISAGREES 1	REPLIES 0	

FORUM TOPIC

Do you have any comments about the trial scheme?

29 October 22			I love it! It's safe for the kids. All we need is a few good buskers and the shops to get creative in how they can use the space. I would like to see Victoria car park made free for the first 2 hours for residents so that folk can go there and enjoy a coffee or meal without worrying about parking.
T			
AGREES	DISAGREES	REPLIES	
7	0	1	
29 October 22			I am currently disappointed with the pedestrianisation of Torbay Road as my understanding of full pedestrianisation would be to have only people walking plus disabled vehicles. I believe it is dangerous to allow pedal cycles access through the road and currently there is far too many motor vehicle, cars and vans still using the road during the day time. I am however a supporter of the scheme and hope that the road access and usage can be improved to make it safe for pedestrians.
J H			
AGREES	DISAGREES	REPLIES	
4	1	0	
29 October 22			I'm sorry to say I'm against Torbay Road being Pedestrianised. The reasons are Torbay hasn't never got over the resection and then we had CV19 for 2 years shops opening and closing though the pandemic. Now we have high utility bills and you want Pedestrianised Torbay Road in the out of summer season. The shops owners must be struggling on their feet to pay their bills. Plus it's really hard now too park for blue badge holders who want to park by the shops, plus who wants park in the very smelly and dark, and possibly dangerous to park in the dark evenings. I know for a fact that the shops owners have lost a lot of revenue. Plus what's going happen to the carnival if comes back. I've down Torbay Road a couple of times of late and I'm sorry to say it's dead down there. Plus now you're going to encourage more people to shop online, saving the hassle of trying to park. Please do the right thing put it back as it was. Cheers Paul Harrison.
P H			
AGREES	DISAGREES	REPLIES	
7	4	0	
29 October 22			I'm afraid that if the shops use the new space it means stock is more out in the open than it already is, and unless they hire more staff to keep an eye on it, the shoplifters would have real fun! Half of the car park is being knocked down with I think sheltered housing going in, I assume some of those will also have cars, so less parking spaces, and more cars trying to park. Don't new homes each have to have a new parking space in order to pass planning? Where are their new spaces? on top of the ones for the guests of the new hotels?
g P			
AGREES	DISAGREES	REPLIES	
1	0	2	
29 October 22			Visited to see what all the fuss is about. So much better and less stressful atmosphere
L i			
AGREES	DISAGREES	REPLIES	
5	2	0	
29 October 22			Only part of the car park is being taken down as it's considered dangerous. This part has been closed for a long time unused. The new housing will be for NHS workers not social housing
T f c			
AGREES	DISAGREES	REPLIES	
1	0	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

30 October 22			Garry, I meant coffee shops having outdoor tables and chairs. Seating areas where you get table service etc. Small market stalls - any business owner worth half their salt will come up with ways to use space.
T			
AGREES	DISAGREES	REPLIES	
0	0	0	
30 October 22			Would of been good if the council turned up at the event that had organised on the 27th with the plans to show the community.
R			
AGREES	DISAGREES	REPLIES	
2	0	0	
31 October 22			I fully support making Torbay Road for pedestrians only. Having cars going across at the Queens Road junction is just asking for an accident to happen. It is madness for families to walk along Torbay Road and then have to stop their children at that crossing. Also, cyclists should only be able to walk along the road. If you are going to make it a pedestrian area, it has to be total for the sake of the children. Then you can have events etc at anytime. This I feel will help the Traders by having an increased footfall.
A			
AGREES	DISAGREES	REPLIES	
5	2	1	
31 October 22			Chrisg why didn't they start the trial just before Easter next year to fully appreciate how the traffic will be then (with the road closed)?
P	2		
AGREES	DISAGREES	REPLIES	
0	0	1	
31 October 22			Totally agree with your comment Jayne
P	2		
AGREES	DISAGREES	REPLIES	
2	0	0	
31 October 22			My thoughts are with the narrowing of Hyde Road around Station Square from two lanes to one. I feel that in the summer when we are inundated with visitors that this will become a bottleneck. If you wish to make room for a new bus stop (which I question anyway with the bus station being literally a couple of hundred metres around the corner) I would suggest you take out the first four parking spaces back up the road which would allow both lanes to remain to ensure a clear flow of traffic. I feel the intrusion pavement of Station Square into the near lane of traffic as unnecessary and adds to the cause of the bottleneck as already indicated. When this scheme was first implemented, there were great tailbacks causing congestion until the local community got used to it, however, as mentioned beforehand, the summer visitors will not have this luxury of time to get used to it and problems will result.
r	m		
AGREES	DISAGREES	REPLIES	
1	1	1	

FORUM TOPIC

Do you have any comments about the trial scheme?

<p>31 October 22</p> <p>P 2</p> <table border="1"> <thead> <tr> <th>AGREES</th> <th>DISAGREES</th> <th>REPLIES</th> </tr> </thead> <tbody> <tr> <td>3</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	AGREES	DISAGREES	REPLIES	3	0	0	<p>Ok so it's easy to just moan about it but I have a compromise that I think would be safe , effective and also cheaper financially for the council:You'll notice that the South side of the street (that with the old cinema at one end and escape rooms at the other) had a wider pavement area. I propose the following to help encourage people to the area: 1. Widen the pavements on the north side of the road losing the parking spaces on that side only. 2. Restrict retailers in putting their merchandise on the pavements to make it easier for people to pass 3. Install a proper zebra crossing at the busiest point (or two) 4. Impose a 20mph speed limit. 5. In car parks (not on the roadside meters) allow first hour free (easy to administer if pay on exit) 6. Tidy up (a lot) or completely replace (preferred)the tired Victorian glass canopies on the north side of the street. Worse case scenario, you could make it a one way road down towards the seafront to help enable access to the area Look at Fleet walk in Torquay. Pedestrianised and then they allow big double decker buses through it which makes a mockery of it. The heavy traffic also meant the block paving had to be replaced down the middle. Must have cost a fortune! Please don't make the same mistakes in Paignton. We want to encourage people into the town especially when times are hard!</p>
AGREES	DISAGREES	REPLIES					
3	0	0					
<p>31 October 22</p> <p>C g</p> <table border="1"> <thead> <tr> <th>AGREES</th> <th>DISAGREES</th> <th>REPLIES</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>1</td> <td>0</td> </tr> </tbody> </table>	AGREES	DISAGREES	REPLIES	0	1	0	<p>Or why not start the trial now, over winter when things are quieter - with a half term holiday thrown in. Surely, just a things start to get busy, is not the time for radical change?</p>
AGREES	DISAGREES	REPLIES					
0	1	0					
<p>31 October 22</p> <p>C g</p> <table border="1"> <thead> <tr> <th>AGREES</th> <th>DISAGREES</th> <th>REPLIES</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	AGREES	DISAGREES	REPLIES	0	0	0	<p>Don't cycle lanes, pavements and roads cross over all the time? Still, a pelican crossing would be nice.</p>
AGREES	DISAGREES	REPLIES					
0	0	0					
<p>01 November 22</p> <p>I</p> <table border="1"> <thead> <tr> <th>AGREES</th> <th>DISAGREES</th> <th>REPLIES</th> </tr> </thead> <tbody> <tr> <td>2</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	AGREES	DISAGREES	REPLIES	2	0	0	<p>Totally agree</p>
AGREES	DISAGREES	REPLIES					
2	0	0					
<p>01 November 22</p> <p>I</p> <table border="1"> <thead> <tr> <th>AGREES</th> <th>DISAGREES</th> <th>REPLIES</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	AGREES	DISAGREES	REPLIES	1	0	0	<p>Totally agree</p>
AGREES	DISAGREES	REPLIES					
1	0	0					
<p>01 November 22</p> <p>B A</p> <table border="1"> <thead> <tr> <th>AGREES</th> <th>DISAGREES</th> <th>REPLIES</th> </tr> </thead> <tbody> <tr> <td>3</td> <td>0</td> <td>0</td> </tr> </tbody> </table>	AGREES	DISAGREES	REPLIES	3	0	0	<p>I've been told (from the members of the bowling club)that the top of Queens Park Road where the parking has changed direction is becoming double yellow lines on both sides. Is this true? I understand that delivery vans etc find it difficult to access this road, so suggesting no parking at all. This is not on the plan I've seen. I live on this road and no consultation regarding parking has been asked for. Its difficult enough to park in this area and access from the service road coming from Parkside Road is always blocked with vans delivering.</p>
AGREES	DISAGREES	REPLIES					
3	0	0					

FORUM TOPIC

Do you have any comments about the trial scheme?

01 November 22			Any consideration to the people who live on Queens Park Road? to stop parking outside our homes is not the problem! its the total planning of area.
B A			
AGREES 3	DISAGREES 0	REPLIES 0	
03 November 22			I am a trader on Torbay Road - cinema end. Footfall has definitely decreased since the trial scheme, however we cannot put this down entirely to the scheme. I think the parking issue should have been addressed (lack of it and price of it) before the road was closed. I also think that keeping the bottom half of the road open to one way traffic (having to turn either right into Garfield Rd, or left into Queens Rd. with parking at an angle reinstated on the left hand side up to the junction is a good idea. The other half of the original carriageway and the old parking bays could become a much wider pavement area extending out from the canopy. None of the traders here want to extend their "pavement cafe" areas, mainly because all of the furniture would be required to be taken inside their premises' every night. So, maybe some perch height raised planters and standard height benches may be useful here? I think the lighting could also be upgraded throughout the whole road. Maybe similar to the new seafront LEDs, zig-zagging up the street would look quite impressive and inviting from both ends. The rear service lane behind Grand Central has become "rat run" When large deliveries are being unloaded - which may take some time - other drivers can become impatient. This is and should remain a service lane.
M M			
AGREES 7	DISAGREES 0	REPLIES 0	
04 November 22			Having been trading on Torbay road for over 20 years and having two stores , the road closure to cars has had a very big impact on trading.This week the foot fall has been very low , it looks busy with people walking down the road , but there not calling into the shops to spend , this week it's been so bad I am not covering the running cost of the stores , at this level it will mean having to close , and with winter now soon with us and the three months after Christmas, I may not open for the next season, the lack of parking is the main issue , on plans you say there is. But it's confusing and people have said they won't be back , it's not just affecting me but the larger stores , even Lidl has said foot fall has fallen
G 4			
AGREES 8	DISAGREES 1	REPLIES 0	
05 November 22			You mention 'early morning trade that cafe's say they have lost' Do you have any idea of how much trade other businesses further up the road have lost? Clearly not, thus I find your comment to be somewhat absurd. The sooner Torbay Road is re-opened, the better, alternatively there may not be a need for any delivery vehicles to enter the road as all the businesses will have gone bust.
R			
AGREES 5	DISAGREES 3	REPLIES 0	
05 November 22			You'll never get truthful output from Torbay Council -
R			
AGREES 3	DISAGREES 0	REPLIES 0	

FORUM TOPIC

Do you have any comments about the trial scheme?

07 November 22			<p>This scheme should of been trialled during the summer when footfall is at its highest. I'm seeing a huge effect on the businesses in Paignton. Especially to those businesses that rely on the parking spaces nearby to be more available so they have easier access to those businesses. I hope the council will be able to support and listen to the businesses being affected before Paignton turns into a ghost town permanently.</p>
C G			
AGREES	DISAGREES	REPLIES	
6	0	0	
10 November 22			<p>Making it more difficult for people to visit Paignton makes no sense. Pedestrianisation leads to reduced numbers of people including the elderly and disabled visiting the town. It will be considered awkward to park and difficult to visit particular destinations so people simply won't bother. The council will have to take some responsibility for finishing off Paignton with this scheme that shows no consideration to the bigger picture (life is tough for local businesses). If Paignton was a more populated town, regarded as more of a destination with lots of different shops and amenities it might be different but it is a run down area with anti social behaviour a problem and this will simply accelerate decline. Why do the council not see that?</p>
P 3			
AGREES	DISAGREES	REPLIES	
5	2	0	
12 November 22			<p>Finally a more modern Paignton! My children and I frequent town a lot more now, because we can walk or cycle to the shops and beach. Previously, we would head elsewhere, but have actually discovered some quite nice cafes on the road since. I understand that it's not ideal for those who need to drive, such as the elderly or disabled, my parents included, and hope the council and planning address their access issues. In the meantime, I welcome this positive step to help us local families share the town with tourists and those without families, as well as modernising the Bay. Thank you</p>
S			
AGREES	DISAGREES	REPLIES	
7	5	1	
14 November 22			<p>Test</p>
Jo, Engagement Team, To...			
AGREES	DISAGREES	REPLIES	
0	0	0	
16 November 22			<p>This road closure has made it more difficult for users of the bus services as the new bus stop in Hyde Road is still not in place and customers are finding it difficult to walk the distance from the existing stop in Hyde Rd or by Paignton Library. The tourist bus will no longer be able to access the seafront due to this road closure which is such a shame.</p>
L			
AGREES	DISAGREES	REPLIES	
5	0	0	
16 November 22			<p>the trial scheme is fully implemented so why are the 126 Nov are there still road markings that are not in place. Road signs not complete or confusing to drivers. NO signage as to how to get to roads, and road names missing Why is there no barriers to stop drivers crossing the railway. The "trial" is far from complete in implementation</p>
5 w			
AGREES	DISAGREES	REPLIES	
2	0	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

16 November 22			so how often will you visit now compared to previously?
5 w			
AGREES	DISAGREES	REPLIES	
0	0	0	
19 November 22			There is no requirement to pedestrianise Torbay Road. The pavements on both sides are plenty big enough for the summer footfall. The problem is and always has been the encroachment of trader's merchandise and displays onto the pavement under the canopies. Enforce this, keeping all their merchandise inside their store's footprint, and all the pedestrian problems on Torbay Road magically disappear (although a couple of zebra crossings would help).
S			
AGREES	DISAGREES	REPLIES	
4	0	0	
23 November 22			Our business in Torbay Road has been there since 1970's. We have owned it since 1985 and NEVER has footfall been so bad. Pedestrianisation is a big mistake for Paignton. We have built up a good business and are seeing it destroyed. Most of our customers feel the same. The whole scheme has been very badly thought out for several reasons:- the narrow roads lying behind the businesses are having to be used as thoroughfares and are too narrow to take the weight of traffic which, remember, will triple during summer months. There will be more deliveries and more people trying to get through. It's already difficult with people having to sit in their vehicles whilst deliveries are completed and these are the really quiet months!!- during one meeting recently we were informed that extra parking was going to be found centrally - where? Parking should have been addressed before the scheme was implemented. We have lost parking on Torbay Road. Crossways is no longer available and the oldest part of Victoria Car Park is due for demolition. There just isn't enough accessible parking in Paignton town centre. People need to be able to park close to where they want to shop or they just won't bother coming into town. Torbay Road was the main artery through Paignton and this scheme has made it very difficult for people to get around the town or find suitable parking to come and shop. In the past we had early bird customers because it was easy to get to us. Now we hardly see a customer till 11.am We also used to stay open till 6.pm but again we hardly see a customer after 3pm - a much reduced shopping window, meaning much reduced takings leading to closure of business along with loss of jobs for three lovely hard working staff and the business owners. Please re-open Torbay Road before there are only empty shops to look at.
C W			
AGREES	DISAGREES	REPLIES	
4	2	0	
24 November 22			Being a younger member of society there is often more input the older generation. Torbay like many UK towns is too congested. This area is now quieter and will hopefully as time passes be more visually appealing for tourists and locals alike. I appreciate elderly or older residents may find this idea unusual in such a car dominated society, but we do need cleaner, greener and more friendly areas for younger people in order to create a better living environment. Tourism is big business in Torbay and a pedestrianised town centre will be beneficial for future generations and for tourism (the main employer in the long run).
S			
AGREES	DISAGREES	REPLIES	
6	0	0	
24 November 22			It may only be 25 parking spaces but they are revolving spaces, people are coming and going all day long, so that's 25 spaces x 5 or 6 changes of occupants over 9 hours period? so nearer 150 actual cars parking!
g P			
AGREES	DISAGREES	REPLIES	
1	0	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

24 November 22			You will probably find that the bus station will be disappearing in the not too distant future! hence Hyde Rd...
g P			
AGREES	DISAGREES	REPLIES	
0	0	0	
26 November 22			Sadly a Poll conducted on social media will attract negativity just like "page comments"
D S			
AGREES	DISAGREES	REPLIES	
4	2	0	
27 November 22			It's a tourism thing and that's it. Taking away a route from the seafront and forcing all traffic towards Preston or around the Sands Road area is going to be horrific over the Summer months, its already awful now.
C W			
AGREES	DISAGREES	REPLIES	
2	3	0	
28 November 22			From 1st December to the 7th December, no residents of Queens Park Road are not allowed to park due to highways work been carried out. I have a horrible feeling that when this is completed, the residents of Queens Park Road will lose the right to park near their homes due to possible double yellow along the back lane and 2 sides Road for disabled bays only.Can anyone shed any light on this I hope I'm wrong. What do we pay our taxes for 🤔
I			
AGREES	DISAGREES	REPLIES	
0	0	0	
30 November 22			The thoughts of the business owners on Torbay Road are clearly visible in their windows this week. After only a few weeks it is obvious that footfall is down and we risk losing the businesses on the road. If we lose these then where will people go? We lose a reason for tourists to visit Paignton - a huge amount of businesses and livelihoods rely on the tourism trade - what will happen when visitor numbers collapse? It would be short sighted of the council to ignore what the business owners on Torbay Road are telling them.
S W			
AGREES	DISAGREES	REPLIES	
2	3	0	
30 November 22			Still no new bus stop in place in Hyde Road especially for Bus Route 25. This road closure has made it more difficult for users of the bus services as the new bus stop in Hyde Road is still not in place and customers are finding it difficult to walk the distance from the existing stop in Hyde Rd or by Paignton Library. The tourist bus will no longer be able to access the seafront due to this road closure which is such a shame.
L			
AGREES	DISAGREES	REPLIES	
0	1	0	
02 December 22			As a resident, its now practically impossible to park in Queens Park Road with the one way system as it is. The drivers side up against the wall so can't get out, please sort it so that it's 2 way up to the cinema and then you can put no entry there instead, there is enough room to do a 3 point turn by the cinema to go back down the lane to get out 😊 wink wink
I			
AGREES	DISAGREES	REPLIES	
0	0	0	

FORUM TOPIC

Do you have any comments about the trial scheme?

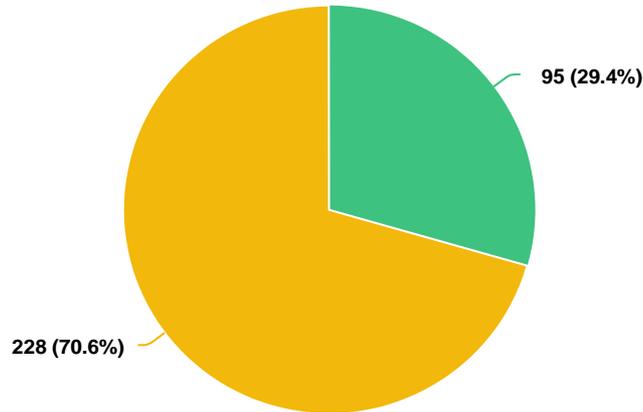
02 December 22			<p>The worst decision ever made! Local business will suffer as a result of another poor decision made by the council. It's like a ghost town! I for one do not visit Paignton town anywhere near like I used too.</p>
E D			
AGREES	DISAGREES	REPLIES	
1	1	0	
03 December 22			<p>Keep Torbay Road closed. It is much better now as it is safer walking in the street. In the summer when it is difficult walking along the pavement due to all the shop displays blocking half the pavement and visitors and mobility scooters blocking the rest, we will be able to walk in the road. Reading the comments about lack of parking putting everybody off coming to shop you would think that nobody except motorists used the town. Why haven't the shops in Victoria Street all gone bankrupt because that has been pedestrianised for years? Shoppers can't park outside the shops in Victoria Street but it is still busy. I agree that blocking off one lane in Hyde Road will cause problems in the summer, so that needs sorting. It is also good that the traffic no longer backs up right down Torbay Road every time the railway gates close.</p>
R F			
AGREES	DISAGREES	REPLIES	
2	0	0	
05 December 22			<p>It will be a huge boost to Paignton if it remains pedestrianised. The plans show that it will be a nice area to walk that's traffic free, no dodging lunatic drivers and no car fumes. More seating areas and overall a nicer atmosphere will be a bonus. As an owner of a number of holiday apartments I can say that all of my guests are looking forward to a newer and brighter Paignton</p>
D			
AGREES	DISAGREES	REPLIES	
1	0	0	

ENGAGEMENT TOOL: QUICK POLL

If you have visited Torbay Road since Monday 3 October, have you enjoyed the extra space and traffic free environment?

Visitors 566	Contributors 323	CONTRIBUTIONS 323
---------------------	-------------------------	--------------------------

If you have visited Torbay Road since Monday 3 October, have you enjoyed the extra space and traffic free environment?



Question options

- Yes
- No

Mandatory Question (323 response(s))

Question type: Radio Button Question

IDEAS

Events and activities you'd like to see in Torbay Road

Visitors 41	Contributors 23	CONTRIBUTIONS 70
14 October 22 M E	Ping Pong table/s!	Outdoor ping pong tables for people to play on - bats and balls could be rented for a sm all fee from a local business or people can bring their own
VOTES 2		
14 October 22 M E	A regular night market with food stalls, music etc!	A relaxed night time market with nice food, lighting and some music - and cosy fires for the winter nights!
VOTES 5		
17 October 22 R	Re open the road and get businesses back on track.	
VOTES 10		
17 October 22 s b	Cancel it! Increased seating and pedestrianisation is only likely to be of benefit in summer yet traffic flow i s dire for locals already.	Hyde Road is chaotic and slow moving.
VOTES 5		
17 October 22 T	Seasonal closures?	Close the road temporarily in summer for events. Could please more people. See what I think at twithay.com
VOTES 3		

IDEAS

Events and activities you'd like to see in Torbay Road

<p>17 October 22</p> <p>J W</p> <p>VOTES 6</p>	<p>Change it back to the way it was</p> <p>It will kill Torbay road, spend money tidying the road up.. Use Lidl Square for market stalls.. Stop the trial waste of money</p>
<p>17 October 22</p> <p>M B</p> <p>VOTES 5</p>	<p>Please leave this historical and busy road authentic and original in its functional beauty. Reopen it! We are in Paignton not in Nice</p> <p>Reopen Torbay Road!</p>
<p>18 October 22</p> <p>D D</p> <p>VOTES 2</p>	<p>We could all walk on the existing pavements if the shop clutter was enforced and reduced - too many obstacles hanging from the canopies now.</p>
<p>18 October 22</p> <p>D D</p> <p>VOTES 4</p>	<p>Mediterranean Cafe Culture relies on a climate 1000 miles further south - for 48 weeks of the year we are usually indoors</p>
<p>18 October 22</p> <p>D D</p> <p>VOTES 2</p>	<p>A physical barrier at each end with temporary daily closure for events/markets/etc in holiday times would be more suitable</p>
<p>20 October 22</p> <p>5 w</p> <p>VOTES 0</p>	<p>Flatten the white area and start again, or revert to at least one way with sensible disabled parking and loading for businesses.</p> <p>It was not right, but it was not broken either. it is now!</p>
<p>21 October 22</p> <p>5 w</p> <p>VOTES 0</p>	<p>During the trial make all roads 5 mph before someone gets killed</p> <p>During the trial make all roads 5 mph before someone gets killed</p>

IDEAS

Events and activities you'd like to see in Torbay Road

<p>22 October 22</p> <p>N</p> <p>VOTES 1</p>	<p>Reopen both lanes on Hyde road, causes massive tail backs and will be even worse in summer. We do n't need another bus stop</p> <p>Reopen both lanes on Hyde road</p>
<p>25 October 22</p> <p>R</p> <p>VOTES 0</p>	<p>Seen this post on Facebook</p> <p>Paignton needs smartening up and keeping Torbay road open to traffic. If I was in charge I would apply the following ideas to Victoria St, Hyde Rd, Palace Avenue and Torbay Rd and it would look much better. - Remove all the tired dirty broken glass canopies above the shops - Spruce up all the shop fronts and paint them all one colour - make Paignton unique with one colour. All white always looks smart. - Jet wash the paving or lay new paving - Encourage businesses with rent/tax breaks to take over empty shops like where Rossitors used to be. - A couple of electronic bill board promoting what's on at the Palace Theatre, cinema, places to eat etc. - Reduce parking charges I'm sure there are other common sense ideas that wouldn't cost a fortune too.</p>
<p>31 October 22</p> <p>P 2</p> <p>VOTES 0</p>	<p>Widen the pavements on the northern side of the road. Lose that parking only. Restrict shop merchandise on pavements. Install zebra crossing</p> <p>150 character limit isn't enough</p>
<p>02 November 22</p> <p>L</p> <p>VOTES 0</p>	<p>Re-open the road to the bus services. The double deckers can no longer serve the seafront due to the low bridge and Sands Rd turning.</p>
<p>13 November 22</p> <p>S B</p> <p>VOTES 1</p>	<p>Street markets encourage buskers especially in summer</p>
<p>28 November 22</p> <p>N</p> <p>VOTES 0</p>	<p>Market stalls</p> <p>It would be nice to see some nice craft market stalls, veg stall and butchers maybe once or twice a week, could add the stalls that are around the harbour. Not too many, just enough to tempt people along there, other shops would benefit I'm sure. It's so nice for people that walk to and fro work just to look at all the other shops. Much prefer Torbay road for pedestrians. There's a lot of people who live close to the seafront!! Well done!!</p>

Torbay Road – traders survey response charts

1. Please tell us your name:

[More Details](#)

 Insights

49

Responses

2. What is the name of your business?

[More Details](#)

 Insights

49

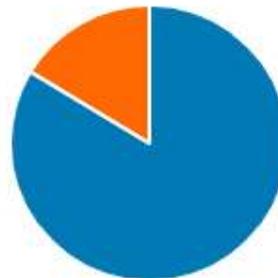
Responses

3. Are you the owner of this business?

[More Details](#)

 Insights

 Yes	41
 No	8



4. What is the address of the business?

[More Details](#)

 Insights

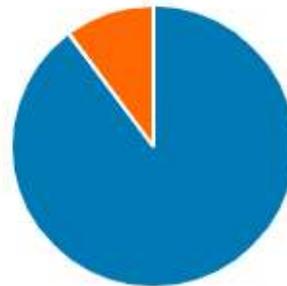
48

Responses

5. Are you happy for us to contact you by phone or email?

[More Details](#)

● Yes	44
● No	5



6. If email is your preferred method of contact, please provide

[More Details](#)

[Insights](#)

40
Responses

7. If phone is your preferred method of contact, please provide

[More Details](#)

[Insights](#)

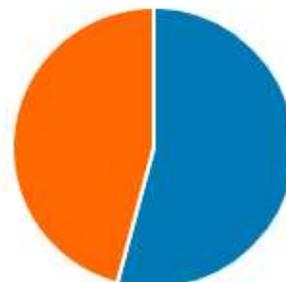
15
Responses

8. Did you take part in the consultation in February 2022?

[More Details](#)

[Insights](#)

● Yes	26
● No	22



9. If yes, which option was your preferred choice?

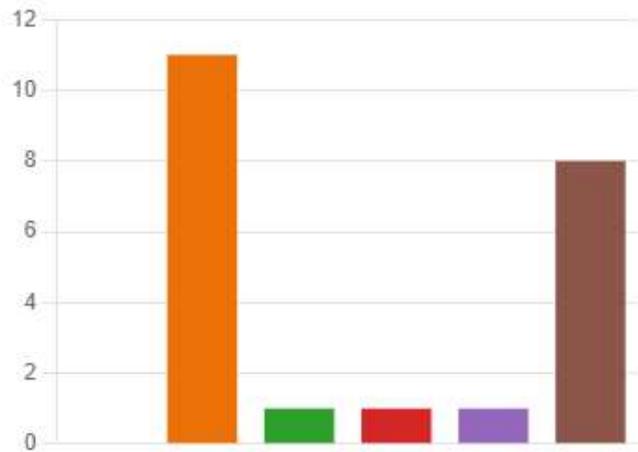
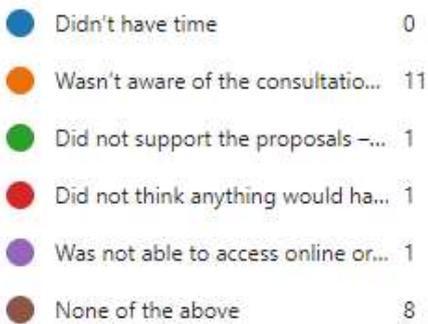
Please move your preferred choice to the top (1), middle (2) for your second choice and bottom (3) for your third choice) or move 'No response' to the top if you did not support any option.

[More Details](#)



10. If you didn't take part in the consultation in February; what was the key reason?

[More Details](#)



11. For those of you who did not have their say in February, please let us know what your preferred option would be:

Please move your preferred choice to the top (1) , middle (2) for your second choice and bottom (3) for your third choice) or move 'None' to the top if you did not support any option.

[More Details](#)



12. Did you attend the business and trader drop-in session held in Paignton Library on 28 June 2022?

[More Details](#)

Insights

	Yes	29
	No	6
	Did not know about it	14

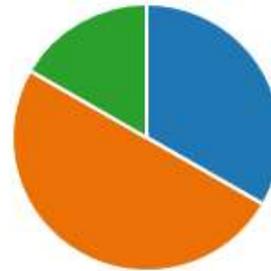


13. Are you supportive of the proposals for the public realm Paignton Station Square scheme which includes pedestrianising the railway crossing area, creating a significantly enhanced, greener, safer, and cleaner space that better links the town centre together?

[More Details](#)

 Insights

 Yes	16
 No	24
 Maybe	8



14. Regarding Torbay Road, if there was an opportunity to explore an alternative option to pedestrianise the upper end of Torbay Road (Queens Road to the Railway Crossing) and partially pedestrianising the lower end (allowing one-way traffic from the seafront to the Queens Road junction to help alleviate concerns for example around access and parking), would you support that option?

[More Details](#)

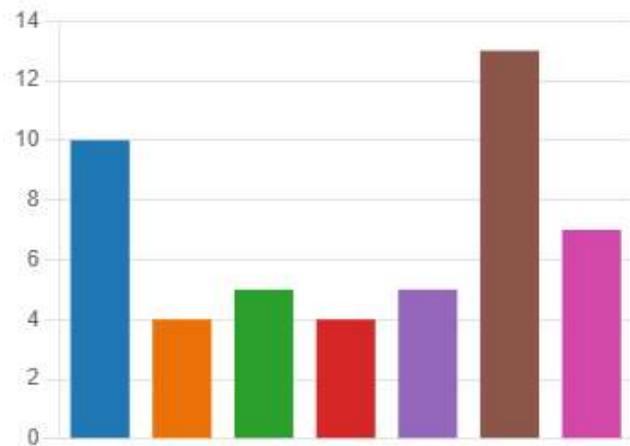
 Yes	19
 No	14
 Maybe	15



15. How would you best describe your business?

[More Details](#)

● Hospitality – café	10
● Hospitality – restaurant and / or...	4
● Hospitality – licensed premises (...)	5
● Leisure / entertainment	4
● Retail – clothing	5
● Retail – general merchandise	13
● Other	7



16. Since the start of the trial in October 2022, how would you describe the effect it has had on your business compared to the same period in 2021?

[More Details](#)

[Insights](#)

● Trade has remained the same	14
● Trade has improved	1
● Trade has declined	33



17. Thinking about the effect on your business since the start of the trial, have wider economic factors also had an impact on your trade levels?
Please provide details.

[More Details](#)

 Insights

43

Responses

Latest Responses

"Yes I've had to close my shop as have had a big recline in customers"

"Possibly, although my customers are telling me they not coming because th..."

[Update](#)

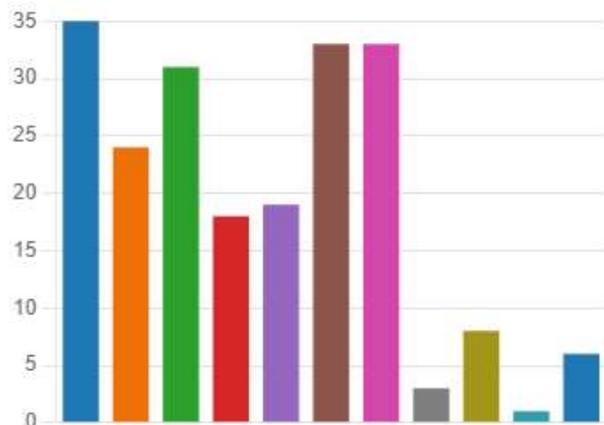
11 respondents (26%) answered % down since the road for this question.



18. What are your main concerns with the trial scheme and full pedestrianisation?
Please select all that apply.

[More Details](#)

- Loss of parking (on Torbay Road) 35
- Change of access (including deli... 24
- Wrong time of year to trial 31
- Increased traffic on other routes 18
- Unclear signage for drivers 19
- Loss of footfall 33
- Loss of trade 33
- Not enough time to prepare for... 3
- Quality of the planters etc 8
- I have no concerns 1
- Other 6

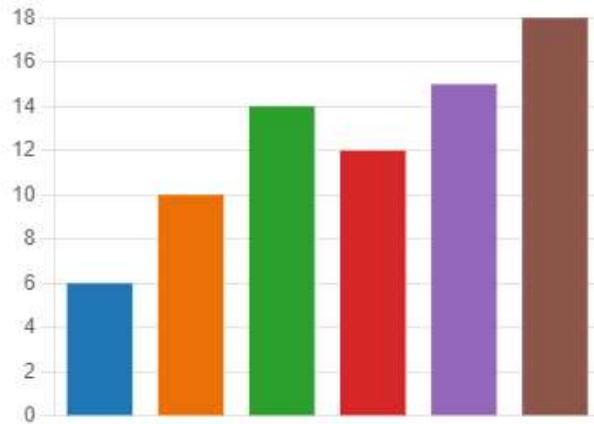


19. What do you like about the trial scheme and full pedestrianisation?

Please select all that apply.

[More Details](#)

- Extra space available to my busi... 6
- Opportunities the space provide... 10
- Less vehicle noise and traffic fu... 14
- Safer space for pedestrians 12
- More relaxed feel 15
- Other 18

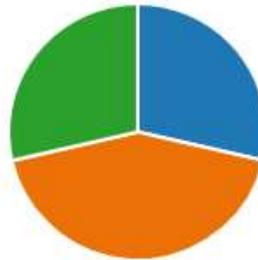


20. Victoria car park remains open and available for use. Would improvements to the car park help to alleviate any concerns on the loss of parking on Torbay Road?

[More Details](#)

[Insights](#)

- Yes 14
- No 21
- Maybe 14

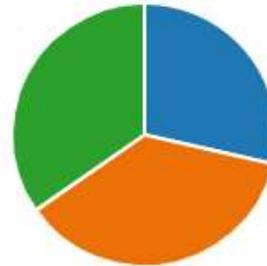


21. Similarly, would an interim parking solution such as ground surface parking on the site of Garfield Road (once the old site has been demolished) alleviate concerns about loss of parking on Torbay Road?

[More Details](#)

 [Insights](#)

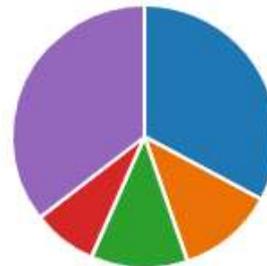
 Yes	14
 No	18
 Maybe	17



22. Before the trial was implemented, how would you typically promote and advertise your business? Please select all that apply.

[More Details](#)

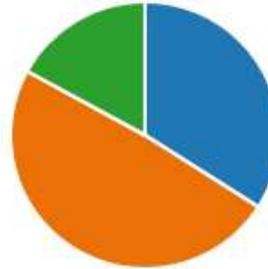
 Social media	25
 Online advertising (Google ads, ...	9
 Printed (leaflets in hotels etc)	9
 Adverts in local publications (He...	6
 None of the above as relied on f...	27



23. Since the trial was implemented, have you made any changes to the way in which you promote and advertise your business?

[More Details](#)

● Yes	16
● No	23
● I wouldn't know where to start	8



24. Are you signed up to the Paignton Projects newsletter, which gives regular updates about regeneration projects happening in Paignton?

To sign up visit: <https://public.govdelivery.com/accounts/UKTORBAYCOUNCIL/signup/33327>

[More Details](#)

 Insights

● Yes	30
● No	17

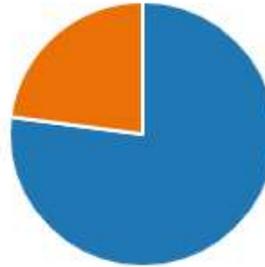


25. Do you support and promote to your customers, any of the parking initiatives put in place by the council (Pay for an hour, stay for the day, off-peak parking permits)?

[More Details](#)

[Insights](#)

● Yes	37
● No	11



26. If no, please explain your reason:

[More Details](#)

[Insights](#)

10
Responses

Latest Responses
"I have closed early for the season as no footfall"

[Update](#)

1 respondents (10%) answered **no footfall** for this question.

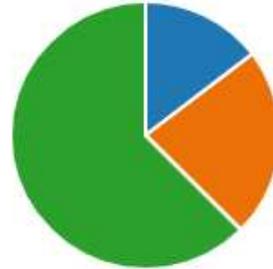
toPaignton Footfall closed early easy access business
season changes no footfall No value interest
Unaware of the initiatives customers
not take any interest way access of the club

27. Small Business Saturday took place on Saturday 3 December. Did you take part by registering your business and taking advantage of the free promotional opportunities available?

[More Details](#)

 Insights

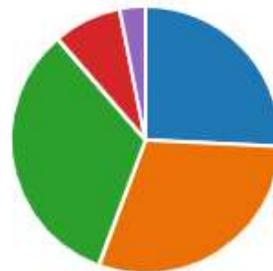
● Yes	7
● No	11
● Didn't know anything about it	30



28. Thinking about the future of Torbay Road. Would you support the idea of any of the following specially formed committees to allow for more collaborative working between traders?
Please select all that apply.

[More Details](#)

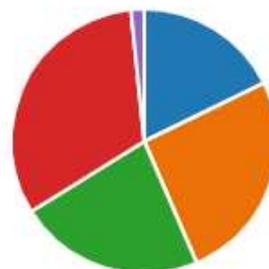
● Event organisation	25
● Marketing and promotion	29
● Space (future design, anti-social...	32
● No	8
● Other	3



29. Which committee (if any) would you be interested in being part of?
Please select all that apply.

[More Details](#)

● Event organisation	11
● Marketing and promotion	16
● Space (future design, anti-social...	14
● None	20
● Other	1



30. Please use this space to write any comments or suggestions you have in terms of making the trial better for all users, including taking forward those suggestions into a permanent scheme.

[More Details](#)

 Insights

33

Responses

Latest Responses

"Please stop and convert back the way it was. This town WILL be a toast tow...

"REOPEN TORBAY ROAD "

 Update

13 respondents (39%) answered **torbay road** for this question. ...

